



2023 ANNUAL REPORT

Cumberland County
Department of Public Health

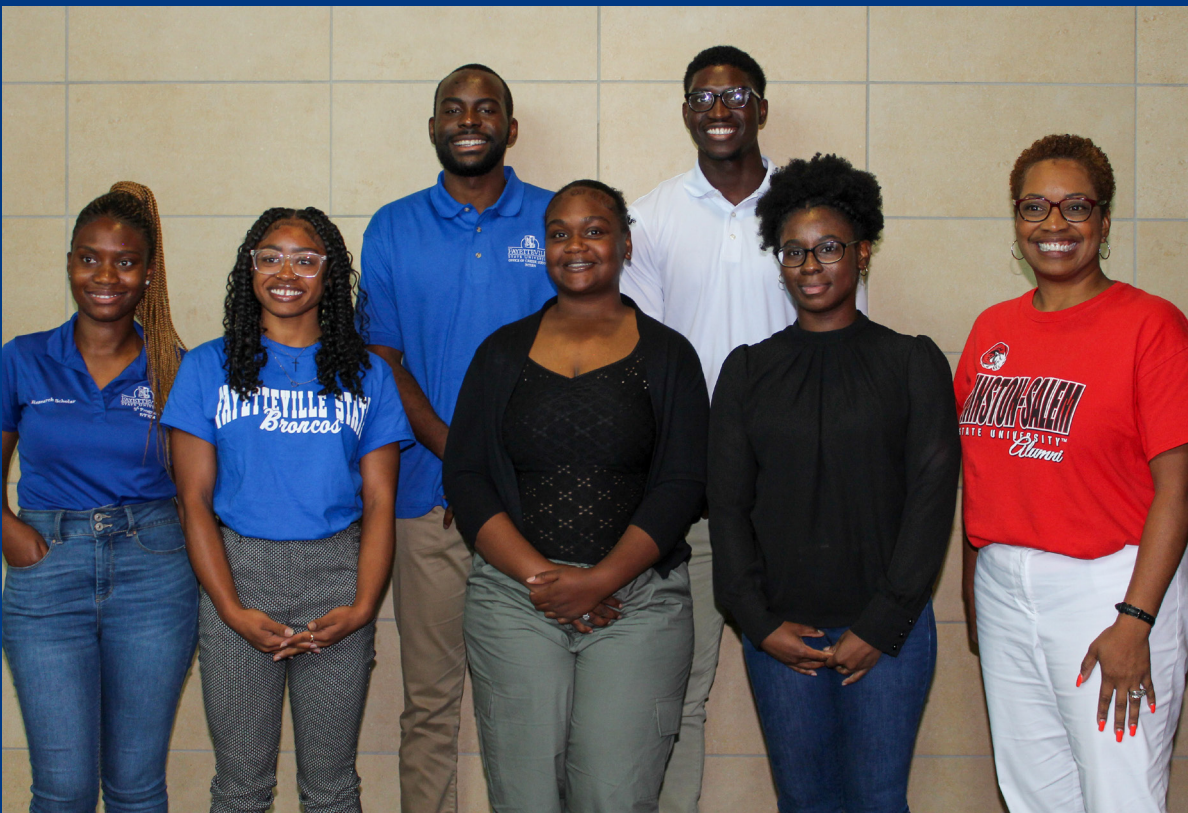


Table of Contents

Introduction.....	4
Board of Health.....	5
Leadership Team	5
Accreditation	6
Grant Awards.....	6
Grant Programs.....	7
Environmental Health.....	10
Women’s Preventive Health Services.....	12
Newborn/Postpartum Home Visiting Program.....	12
Care Management Program Services.....	13
Adult Health Primary Care Clinic	14
Child Health Clinic.....	14
Immunizations Clinic.....	14
Communicable Disease Control	14
Women, Infants, and Children Nutrition Program	15
Health Education.....	17
Tobacco Control	18
Workforce Development	19
Social Work	19
Preparedness	21
COVID-19 Stats.....	21
Medical Laboratory	21
School Health	22
Pharmacy	22
Medical/Vital Records	22
Human Resources	23
Student Interns	23
Transportation Pilot Program.....	24
Finance.....	25



HBCU/MSI mentor/internship program in 2023 which includes students, mentors and supervisors.



Introduction

The Cumberland County Department of Public Health (CCDPH) maintained state accreditation and achieved honors designation through the North Carolina Local Health Department Accreditation (NCLHDA) Board. The NCLHDA Program seeks to assure and enhance the quality of local public health in our staff by promoting the implementation of activities for local health departments and evaluating and accrediting local health departments on their ability to meet these activities. CCDPH maintains its reaccreditation status until 2027.

COVID-19 Response Efforts

May 11, 2023 marked the end of the COVID-19 public health emergency and a shift towards normalizing our response efforts. Since 2020, public health staff have worked alongside our community partners and citizens to reduce the spread of COVID-19 in our community through prevention, vaccinations, testing, and treatment options. Although the public health emergency ended in May, staff continued the community distribution of free at home test kits. Public health staff continue to administer free updated COVID-19, Flu, and RSV vaccines throughout the community.

Five Year Strategic Plan

In 2023, our [2023-2027 Strategic Plan](#) was released to outline the priorities of the department for the next five years. In the plan you will find strategies to advance our priorities, including staff recruitment and retention, quality and efficiency of services, normalizing our COVID-19 response, mental health and substance abuse, and the reducing the of rates of sexually transmitted diseases. We invite you to be an provide ongoing feedback on the plan and the department's priorities.

Quality Improvement Plan

The CCDPH Quality Improvement (QI) Team implements a QI process to to assess the effectiveness of services and improve health outcomes. Annually, each division implements a QI project.

Health Equity Remains at the Center of Our Work

Our team continued to support initiatives to reduce barriers to care and increase access to services. In 2023, more than 1,100 free UberHealth rides were provided to our health department locations to assure individuals had timely transportation to our services. Staff participated in more than 50 outreach events to provide immunizations, STD/HIV testing, naloxone, and COVID-19 test kits in the community. Staff continued to implement best practices to address disparities in maternal health outcomes and assure services are accessible. Maternity patients can also receive a free blood pressure cuff and receive education about the urgent maternal warning signs.

Fort Liberty WIC Office

In 2023, we continued our long-standing partnership with the Ft. Liberty (formerly Ft. Bragg) Public Health Partnership and opened a Women, Infants, and Children (WIC) office on the installation. WIC serves low-income pregnant, postpartum, and breastfeeding women, infants and children up to age 5 who are at nutritional risk. The WIC office will help to address food insecurity among service members and their families, an essential component to military readiness. Since opening in March, the Ft. Liberty WIC office has served more than 6,000 service members and their families.

Connected Care

In 2023, a new division was created in the Health Department to focus on substance use, mental health, and homelessness. This division supported the launch of Connected Care, a collaboration between CCDPH and the Cumberland County Department of Social Services (CCDSS) focused on addressing social determinants of health and reduce child abuse and neglect. Since launching in July, the multidisciplinary team has worked with 125 families and individuals and attended 27 outreach events to address health issues, food or housing insecurity, unmet social or emotional needs and unemployment.

Hello Heath

In 2024, we're looking forward to launching a monthly webinar series, Hello Health. Focused on improving health literacy, each month during Hello Health staff will take a deep dive into topics impacting the health of our community from environmental health to STDs and maternal health outcomes.

Jennifer Green, PhD, MPH

Public Health Director

Visit our website and social media for updates on health department programs and services

www.CumberlandCountyNC.gov/Health



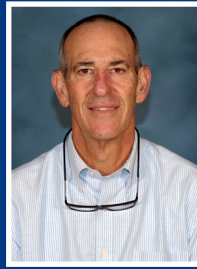
Facebook @CumberlandCountyPublicHealth

Instagram @CCD.PublicHealth

Board of Health



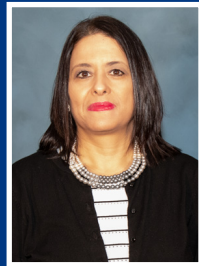
Dr. William Kent Dean
Veterinarian, Chair



Dr. Sam Fleishman
Physician, Vice Chair



Dr. Hakkam Alsaïdi
Optometrist



Dr. Jennifer Brayboy-Locklear
General Public Representative



Dr. Jeannette Council
Commissioner



Joseph Fiser
General Public Representative



John Larch III
Professional Engineer



Dr. Cynthia McArthur-Kearney
Registered Nurse



Dr. Kingsley Momodu
Dentist



Dr. Olusola A. Ojo
Pharmacist



Dakota Wright
General Public Representative

Leadership Team



Dr. Jennifer Green, PhD, MPH
Health Director



Tamra Morris
Deputy Health Director



Dr. Lori Haigler
Medical Director



Dr. Krystle Vinson
Director of Nursing



Candace York
Business Officer

Accreditation



The North Carolina Local Health Department (NCLHD) Accreditation Program seeks to assure and enhance the quality of local public health in North Carolina by promoting the implementation of activities for local public health departments and evaluating and accrediting local health departments on their

ability to meet these activities. The program is based on the three core functions of assessment, assurance and policy development and the ten essential services as detailed in the National Public Health Performance Standards Program.

Accreditation Team

To meet the requirements of accreditation, CCDPH developed an accreditation team which consists of 19 staff members who worked collaboratively to collect, review, organize and upload evidence to support 41 benchmarks (147 activities). CCDPH accreditation site visit was held Thursday, January 26, 2023.

In May 2023, CCDPH learned the exciting news that they were reaccredited with honors, an accreditation status for health departments that miss one or fewer activities within each standard. Their next site visit will take place in Winter 2027.

Grant Awards



Delta Dental

Delta Dental Foundation's Smiles for Kids awarded \$3,000 for "The Sealants Makes Sense" project which served as the primary dental health promotion activity for CCDPH for 2023. This project engaged community residents to provide oral health education in community recreation centers, schools and

alternative settings which helped to engage under-served groups through outreach events. The maternal & child health education specialist provided several oral health and dental hygiene sessions at summer camps through local recreation centers. CCDPH offered under-served groups an opportunity to participate in back-to-school outreach clinics where immunizations, resources, health education, and dental kits were provided to students (K, 7th, and 12th grade).

Helmet Award

North Carolina Department of Transportation (NCDOT) 2023 Bicycle Helmet Initiative was successfully awarded to CCDPH, which granted the organization 100 helmets to include a mixture of toddler, small, medium, and large sizes. CCDPH was one of 285 organizations across the North Carolina being awarded a total of 23,000 helmets – a record number for NCDOT's Bicycle Helmet Initiative. The health education division distributed the helmets throughout the community at multiple events including Hope Mills Police Department Bike Rodeo, CCDPH Fun in the Sun, and the Safe Kids Safety Day event.

Grant Awards

WIC Community Innovation and Opportunities (CIAO) Grant

The Food Research and Action Center (FRAC) awarded CCDPH with a grant for \$204,000. This 18-month grant will support WIC services and the Fort Liberty & Cumberland County Food Policy Council efforts in Cumberland County. The funds support a full time WIC outreach coordinator and a part time food policy council liaison who works collaboratively to address food insecurity in Cumberland County.

Goal 1: Raise awareness about WIC program and benefits in the Fort Liberty community.

Goal 2: Reduce barriers to WIC enrollment and service continuity.

Goal 3: Coordinate with local community partners to amplify WIC office outreach and strengthen food insecurity efforts.

Goal 4: Align with Military Family Advisory Network (MFAN) to create a Military WIC Office Council to share best practices across installations.

Lessons learned through the process of raising awareness about WIC, reducing barriers to accessing WIC, coordinating with community partners, and sharing best practices nationally will be applicable in other military communities and for other transient population groups who face similar challenges.

Healthy Start

CCDPH has been designated funds to provide direct and facilitating services and linkages to clinical care as a part of the Southeastern North Carolina Healthy Start (SENCHS) Program. This program will convene a community consortium comprised of partners representing diverse health, human and related organizations, including Healthy Start program participants and individuals of reproductive age.

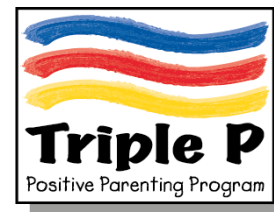
Cumberland County is one of the leading counties in the county with a high excess Black infant mortality rate. The Healthy Start program goal is to reduce disparities in infant mortality and adverse perinatal outcomes, with a specific emphasis on addressing social determinants of health in order to improve disparities in maternal and infant health outcomes. The program will work in tandem with the Care Management for High-Risk Pregnant Women (CMHRP) for referrals.

The program will provide education, case management, and care coordination services to referred pregnant participants and continue services, if necessary, throughout the interconception period with their children up to 18 months after birth. Preconception women who are self-referred, referred by community partners, or by family planning clinics, and fathers of child participants or male partners of pregnant or interconception women will also receive education, case management, and care coordination services.

Grant Programs

Triple P

CCDPH leads the implementation and support of Triple P (Positive Parenting Program) for an 18-county region.



For more information on Triple P please visit: cumberlandcountync.gov/health/triple-p

Triple P Trainings Offered by Level	
*Level 2 Seminar	6
Level 3 Discussion Group	0
Level 3 Primary	1
*Level 4 Standard	3
Level 5 Enhanced	0

* Level 2 Seminar: Three enrolled practitioners unaccredited (pending)

** Level 4 Standard: One practitioner completed training but did not complete accreditation. One enrolled practitioner unaccredited (pending)

Partner Agencies	Total Caregivers Served Among All Partners
Coastal Horizons	185
Cumberland County Department of Public Health	
Smart Start Brunswick County	
Family Support Network (FSN) of Southern NC	
East Coast Migrant Head Start	
Partners for Children & Families Moore County	
Fortitude Counseling Associates	

* Data for Quarters 1-3.

Child Care Health Consultants

Child Care Health Consultants (CCHC) are health professionals with expertise, education, and experience in child and community health. CCHCs work to improve the quality of early education programs and collaborate with early educators to promote healthy and safe environments for children, staff and families in childcare.



Child Care Health Consultants served:

- 14 Childcare centers and family childcare homes (Cumberland County)
- 4 Childcare centers and family childcare homes (Hoke County)

Connected Care Project

The Connected Care Project is a joint project between the CCDSS and CCDPH. The focus of the Connected Care Project is utilizing a person/family centered approach to primary prevention efforts by addressing social determinants of health. Clients are referred to the project through outreach events and by various community organizations.

The Connected Care Project has teams of case managers and health educators that provide case management to individuals and families that are referred. There is also a nurse and income maintenance caseworker available to provide support. Connected Care connects individuals and/or families referred to the project to available resources in the community that will address their needs.



Connected Care Project	
Number of referrals	125
Number of open cases	60
Number of outreach events attended	27
Number of referring agencies	21

For more information on the Connected Care Project visit: cumberlandcountync.gov/connected-care-program



C-FORT outreach event held on December 8, 2023.

Cumberland Fayetteville Opioid Response Team (C-FORT)

C-FORT is a community coalition, composed of a cross-section of stakeholders who aim to reduce the number of opioid overdose injuries and death in Cumberland County. The coalition was formed in 2019 and continues to grow.

To date, C-FORT has planned and implemented a number of strategies to broaden its impact on the opioid response. These strategies are implemented both collaboratively and independently.



C-FORT Trainings & Activities	
Fentanyl test strips	265
Xylazine test strips	215
Narcan kits	924
Test strip training	28 participants
Narcan training	47 participants
New SMART Recovery facilitators	40
New SMART Recovery groups	4
New SMART Recovery Friends and Family facilitators	20

Distributed Resources	
C-FORT resource guides	4,897
Canvas & Insulated bags	238

For more information on CFORT visit: cumberlandcountync.gov/cfort

North Carolina Harm Reduction Coalition (NCHRC)

NCHRC is the sub-award recipient for the C-FORT funding stream. Their collaboration is ongoing and integrated into initiatives with other partners.



North Carolina Harm Reduction (NCHRC)	
Referrals to recovery support services	161
PWUD directly linked to care	38

Environmental Health

Environmental Health Division

Environmental and sanitation inspections (restaurants, daycares, lodging, institutions, tattoo artists, pools and other establishments)	2,427
Food and lodging (F & L) permits issued (includes pools and tattoos)	667
F & L consultive visits/contacts	1,726
Solid waste permits	269
Septic system permits	586
Septic visits (evaluations, inspections, consultations)	1,254
Well visits (evaluations, inspections consultations)	672
Complaint investigations	227
Water samples	365
Mosquito dunks	205
Food safety forum held Aug 16, 2023	60 participants

For more information on Environmental Health visit cumberlandcountync.gov/environmentalhealth.



Great Government! Serving Customers in the Public Sector workshop held on November 2, 2023 in Fayetteville, NC. Workshop facilitator- Mariana Marko, Business Training Works. Pictured: LHD Administrative Assistants, Processing Assistants, Medical Office Assistants serving on the front lines of customer service, representing various clinical and nonclinical program areas (EH, WIC, Administration, Billing, Medical Records, STI Clinic)



Rebecca Droge (far back left) Triple P outreach coordinator and Justin Berrier (far back right) Triple P Supervisor attended a parent café provided by the Child Advocacy Center along with other Cumberland County partners.

Women's Preventive Health Services

Maternity Health Clinic

Patients served	357
Patient visits	2,018

For more information on Maternity Clinic services visit: cumberlandcountync.gov/health/maternity-clinic

Family Planning

Number of family planning services provided	8,074
---	-------

For more information Family Planning visit: cumberlandcountync.gov/family-planning-clinic

Breast and Cervical Cancer Control Program (BCCCP)

Number of BCCCP patients seen	76
Number of women diagnosed with breast cancer	1

For more information on BCCCP visit: cumberlandcountync.gov/bcccp

Teen Wellness Clinic

Number of teens (ages 12-19) served	230
-------------------------------------	-----

For more information on the Teen Wellness Clinic visit: cumberlandcountync.gov/teen-wellness-clinic

Pregnancy Test Counseling

Number of total positive pregnancy tests	676
Number of total negative pregnancy tests	130

Newborn/Postpartum Home Visiting Program

This program is a key mechanism for reaching families early with preventive and anticipatory services (a proactive approach to customer service instead of waiting for problems to happen, it means you can avoid a problem happening in the first place). The nurse provides timely referrals for any needed services and serves as a link to children's preventative services.

Home visits take place within the first 60 days after delivery and any pregnant woman in Cumberland County is eligible for services. The face-to-face visit takes place in the patient's home and includes assessment counseling, teaching, and if needed, referrals to other providers for additional services for both mom and baby.

The Newborn/Postpartum Home Visiting Program was halted in 2022 due to COVID but was restarted in 2023, with 91 patients.

Care Management Program Services

Care Management for High-Risk Pregnancies (CMHRP)

New episodes	5,262
Total patient centered interactions (calls, text message, email, video conference, visits)	4,733
Phone calls	3,724
Face to face (visits & video conferences)	3,148

For more information on CMHRP visit: cumberlandcountync.gov/cmhrp

Care Management for at Risk Children (CMARC)

New episodes	1,002
Total patient centered interactions (calls, text message, email, video conference, visits)	3,718
Phone calls	3,556
Face to face (visits & video conferences)	253

For more information on CMARC services visit: cumberlandcountync.gov/cmARC

CMHRP and CMARC Community Outreach Events

Number of outreach events	9
Number of participants	370

Adolescent Parenting Program Enrollment

Total enrollment	31
Waiting list (pending)	3
Seniors	7
8th-11th graders	24
Early high school grads	2
Attending college or technical schools	2
Military	1
Workforce	4
Undecided	22
Grad B3 Session	7

The Adolescent Parenting Program (APP) is a free program that serves any Cumberland County pregnant or parenting teen, (19 years or younger), who wants support achieving life goals and establishing family plans. This program works with other community support agencies with the aim to educate, empower, and encourage youth.



Closed or Terminated

Not attending school	2
Second pregnancy	1
Moved out of Cumberland County	2
Lack of interest	1

For more information on APP visit: cumberlandcountync.gov/adolescent-parenting-program

Clinical Services

Adult Health Primary Care Clinic	
Cumberland Health Net	443 patients seen
Stedman-Wade	3,132 patient encounters

For information on the Adult Health Primary Care Clinic visit: cumberlandcountync.gov/adulthealthclinic

Child Health Clinic	
Sick visits	762
Labs	134
Well exams	806
Services	8,332
Newborn home visits	45

For information on Child Health visit: cumberlandcountync.gov/childhealthclinic

Immunizations Clinic	
Immunizations administered	12,936
Flu vaccines	1,377
PPD skin tests administered	3,017
Tuberculosis (TB) screenings	21

For information on the Immunization Clinic visit: cumberlandcountync.gov/immunizations

Communicable Disease Control	
County population	339,318
Chlamydia	3,535
Gonorrhea	1,356
Nongonococcal urethritis (NGU)	155
Primary, secondary, early syphilis	238
Syphilis of unknown duration	159
HIV	131
Hepatitis B - acute	9
Hepatitis B - chronic	28
Hepatitis C - acute	2
Hepatitis C - chronic	362
Hepatitis B - perinatal	*0
Tuberculosis	
New cases	11
Rollover active cases from 2022	4
TB related deaths	2
Total cases for 2023	15
Foodborne illnesses (Salmonella, Campylobacter, E. coli, Hepatitis A, Cryptosporidiosis, Vibrio (non-cholera, Cycloporiasis)	146
Waterborne illnesses (Legionella)	4
Vectorborne (Rocky Mountain Spotted Fever, Malaria, Lyme, Dengue)	20
Other bacterial/viral illnesses (CRE, Strep A, Hflu, Menp, TSSS, NMen)	67
EPI Clinic	
Patients	263
Visits	1,604
Total services	4,326
STI Clinic	
Patients	4,195
Visits	6,309
Total Services	48,190

For more information on Communicable Disease visit: cumberlandcountync.gov/sexually-transmitted-infections-clinic

Women, Infants, and Children Nutrition Program (WIC)

2023 Breastfeeding and Formula Feeding

Pregnant women	1019
Fully breastfeeding women	463
Partially breastfeeding women	565
Postpartum women	604
Fully breastfed infants	424
Partially breastfed infants	336
Fully formula fed	2,008

State/Local Agency/Clinic Caseload Summary Report - Report Date: 01/12/2023

North Carolina WIC Program Data Updated: 1/12/2023

FFY: 2023



Food drop activity held at Fort Liberty WIC location on November 2, 2023.

2023 Average Participation Rate for Cumberland County WIC Locations

Location	Avg. Enrollment	Avg. Participation Rate
Fayetteville	6,356	93.5%
Hope Mills	3,998	94.6%
Spring Lake	1,481	96%
Ft. Liberty	601	83.9%

Data is a 9-month average from January to September 2023



2023 WIC Outreach Events

12 outreach events 773 participants

For more information on WIC visit: cumberlandcountync.gov/WIC





PrideFest 2023 Pictured left to right: Christian Wells, De'Ara Anderson, Leah Singleton-Rhone, Kyara Crocker, Sanquis Graham, Diana Davila-Jimenez, Ana Jaramillo-Adams.



Salvation Army in Fayetteville for Period Action Day
Pictured left to right: Christina Johnson, The Salvation Army Representative and Jakeiya Barnes, FSU Student intern delivering menstrual and hygiene products

Health Education

The health education team concluded the 2021 Community Health Assessment (CHA) and published it to the public and stakeholders.

The health education team developed the Community Health Improvement Plan (CHIP) based on the CHA priorities and are in the process of facilitating programs and tracking indicators and measuring performance of these programs to meet the needs of our citizens.

Health Education

Individual educational sessions and/or evidence-based interventions	44
---	----

Youth Reached

Primary school-aged youth (including those in summer programs)	644
Teen pregnancy prevention programming	275

Services Provided

Baby Store appointments	897
Materials distributed-pamphlets, condoms, hygiene kits, branded incentives, prevention/awareness brochures	9,100
Media campaigns	26

Outreach Events

Collaborative/committee participation	18
Health fairs	48

New Initiatives

Narcan vending machine kits	924
Triple P (Positive Parenting Program) staff training-accredited	2

For more information on health education visit: cumberlandcountync.gov/health-education

Tobacco Control

The Tobacco Prevention and Control Branch (TPCB) in Cumberland County remains committed to leveraging allocated funding from the TPCB of the North Carolina Division of Public Health (NCDPH). These resources sustain the Regional Tobacco Control Manager Position for Region 6, encompassing 10 South Central counties: Cumberland, Hoke, Harnett, Lee, Moore, Montgomery, Randolph, Richmond, Anson, and Scotland counties.

The Regional Tobacco Control Manager plays a pivotal role, offering expert leadership and guidance in implementing evidence-based tobacco prevention and control strategies. These initiatives aim to reduce secondhand smoke exposure, deter the initiation of tobacco use, and advocate for cessation services to support individuals in their journey to quit.

Beyond our efforts spanning these 10 counties, Cumberland County collaborates closely with the Fort Liberty Department of Public Health and the UNC Lineberger Comprehensive Cancer Center. Together, we are actively engaged in a Military Health Readiness Initiative, addressing tobacco use and fostering health systems change within the installation. This collaborative approach underscores our dedication to enhancing the overall health and well-being of our community.

For more information on the Tobacco Control program please visit: cumberlandcountync.gov/tobacco-control

Tobacco Control Program (Region 6)

Changemakers educated regionally to reduce the initiation of tobacco products among youth. 456

Tobacco-Free campus administrative policies implemented across Region 6. 6

Fort Liberty medical providers trained as Tobacco Treatment Specialists through Duke, Chapel Hill, and the TPCB. 70

Active members in the Region 6 Tobacco Prevention and Control Coalition. 62



Sanquis Graham Region 6 Tobacco Control Manager and Krysta Gougler-Reeves from UNC attended the Tobacco treatment training held at Fort Liberty in Aug 2023.



(Far Left) Martina Sconiers-Talbert, Admin Officer III, (middle) Cynthia Williams, Environmental Health Admin Assistant and other public health professionals attend the supervisor and managers training at SRAHEC in 2023.

Workforce Development

With the ongoing focus on public health infrastructure, the Regional Office of Workforce Development continues to provide leadership for sustainment and development of local health department staff, collaborates with partners to address workforce priorities, coupled with supporting NCDPH efforts to build the evidence-base for public health workforce planning and development.

The region encompasses 9 South Central NC counties: Anson, Cumberland, Harnett, Hoke, Lee, Moore, Richmond, and Scotland counties.

CCDPH employs a dedicated and diverse workforce focused on our mission to provide high quality service in a professional, efficient, and fiscally responsible manner while improving the health of Cumberland County. Our Human Resources division is responsible for recruitment, selection, staff development, employee relations and retention.

Professional development trainings	62
Staff trained (multiple disciplines)	114
Educational hours earned	289

For more information on Workforce Development visit: cumberlandcountync.gov/health/workforce-development

Social Work

Provides planning, facilitation, care coordination and advocacy case management services to meet individual and family social determinants of health needs.

Referrals received	125
Referrals made	67
Cases managed	58
Caseload	15



Cumberland County EMS Outreach on October 12, 2023.



Preparedness

Pertinent events in 2023

Table Top Exercise (TTX) Active Assailant City of Fayetteville	June 2023
TTX for Senior Leadership (HazMat incident that involved the HD)	February 2023
CCDPH Preparedness Program Site Visit from state health department revealed Low Risk Status for CCDPH Preparedness Program	July 2023
TTX for Epidemiology Team (Vector Borne)	October 2023

Yearly update on All Hazards Base Plan, High Consequence/Ebola Plan, Crisis Emergency Risk Communications Plan, Pandemic Influenza Plan, Respiratory Protection Plan.

For more information on Preparedness visit cumberlandcountync.gov/health/preparedness-response

COVID-19

COVID Vaccines

All recipients	905
12+ recipients	807
6y-11y recipients	54
6m-5y recipients	44
Outreach events	12

For more information on COVID-19 visit cumberlandcountync.gov/covid19

Medical Laboratory

In-house test performed (213 Covid antigen)	13,100
Labcorp test processed	22,470
State test processed	10,100

For more information on the medical laboratory visit cumberlandcountync.gov/health/medicallaboratory

School Health

The school nurses provided services to over 50,000 students in the 87 PreK-12 schools in Cumberland County.

Due to school remaining virtual from March 2020 to present, services were impacted but continued to be provided as much as possible while maintaining social distancing and complying with Cumberland County Schools (CCS) protocols during the pandemic.

Health Assessments were also audited for all students newly enrolled into CCS.

One on One Health Counseling Session

Pre-K	81
Elementary	3,906
Middle	1,893
High	1,460
Total	7,340

Presentations

Number of presentations	388
Attendance at presentations	8,724

Screenings

Vision screenings	8,322
Hearing screenings	1,070

Student Encounters

Returned to class	16,260
Called 911	140
Sent home	2,572
Total	18,972

For more information on School Health visit: cumberlandcountync.gov/school-health

Pharmacy

The Cumberland County Medication Access Program (CCMAP) is dedicated to improving the quality of life for eligible residents by operating a licensed, non-profit pharmacy that assists patients with obtaining medication for chronic disease.

Since opening, CCMAP has dispensed 470,283 prescriptions with a value of \$149 million (AWP).

Monthly average prescription request	1,200
Yearly prescriptions	7,017,741

For more information on Pharmacy services please visit: cumberlandcountync.gov/health/pharmacy

Medical/Vital Records

The Medical Records Division staff ensure all active patient records are scanned in a document management system that allows the record to be viewable prior to and during an appointment.

The department supervisor serves as the Health Information Portability and Accountability Act (HIPAA) Officer. The officer ensures all public health employees receive initial and updated trainings, as well as maintains up-to-date information for policies and the Notice of Privacy Practice. All members of the public health staff, providers, temporary staff and interns receive HIPAA, Confidentiality and Privacy Act training.

Medical Records

Scanned documents	112,000
COVID and immunization records reviewed and updated in NCIR	7,400
Medical records requests	1,065

Vital Records Processed

Births	6,205
Affidavit of Parentages (AOP)	88
Home births	22
Fetal deaths	45
Total deaths	2,959
Total Vital Records Events	9,319

For more information on medical records please visit: cumberlandcountync.gov/vital-medical-records

Human Resources

CCDPH employs a dedicated and diverse workforce focused on our mission to provide high quality service in a professional, efficient, and fiscally responsible manner while improving the health of Cumberland County. Our Human Resources division is responsible for recruitment, selection, staff development, employee relations and retention.

Positions	279
New employees (includes employees hired - active and inactive)	65
Promotions (includes active and inactive)	23
Licensed medical staff	82

Student Interns

Public Health is committed to training the next generation of public health professionals by offering internship opportunities for a variety of public health areas including administration, nursing, social work, management support and foreign language interpreting.

University/College	Number of Students
Fayetteville State University	4
Frontier Nursing University	1
Walden University	1
Vanderbilt University	1
North Carolina Central University	1
East Carolina University	1
UNC Chapel Hill	1

For more information on the volunteer/internship program visit cumberlandcountync.gov/departments/public-health-group/public-health/about-us/internships-volunteer-opportunities.

Transportation Pilot Program

2023 Uber Rides by Clinic	
Child Health	101
EPI	29
Family Planning	81
Maternal Health	363
Teen Wellness	18
STD	185
WIC	132
Immunizations	37
Adolescent Parenting	12
Social Worker	11
Medical Records	9
COVID	2
Stedman Wade	82
Healthnet	34
Health Education	14
Pharmacy	27
Total unduplicated patients	620
2023 Uber Rides by Clinic	1,737

Note: 32% of rides in Maternity, 16% of rides in STD, and 12% of rides in WIC

For more information on the transportation program visit:
<https://www.cumberlandcountync.gov/departments/public-health-group/public-health/transportation>

Finance

Revenue \$23,969,346

County	\$10,363,387
State	\$ 6,290,503
Medicaid	\$ 4,466,762
Fees	\$ 1,415,429
CC Schools	\$ 719,836
Grants	\$ 448,182
Fund Balance	\$ 265,248

Expenses \$23,969,346

Administration	\$ 4,008,683
Women's and Child Health	\$ 3,705,185
School Health	\$ 2,607,343
Communicable Disease/STD	\$ 2,398,682
WIC	\$ 2,184,252
Child Coord./Preg. Case Mgmt.	\$ 1,925,514
Environmental Health	\$ 1,836,459
COVID	\$ 1,633,390
Immunization	\$ 901,931
Health Promotion	\$ 705,663
Pharmacy	\$ 604,633
Laboratory	\$ 500,226
Grant Programs	\$ 443,502
Adult Health	\$ 389,167
Tobacco Prevention	\$ 124,716



CUMBERLAND
COUNTY

NORTH CAROLINA

Department of Public Health