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CUMBERLAND
★ COUNTY ★
NORTH CAROLINA

BOARD OF COMMISSIONERS

CANDICE WHITE
Clerk to the Board

KELLIE BEAM
Deputy Clerk

MEMORANDUM

TO: Facilities Committee Members (Commissioners Adams, Keefe and Lancaster)

FROM: Kellie Beam, Deputy Clerk to the Board *KB*

DATE: October 30, 2015

SUBJECT: Facilities Committee Meeting – November 5, 2015

There will be a regular meeting of the Facilities Committee on Thursday, November 5, 2015 at 8:30 AM in Room 564 of the Cumberland County Courthouse.

AGENDA

1. Approval of Minutes – October 1, 2015 Regular Meeting **(Pg. 2)**
2. Consideration of Approval of Alliance Behavioral Healthcare Lease Agreement **(Pg. 7)**
3. Consideration of Approval of Mid-Carolina Council of Government Lease Agreement **(Pg. 10)**
4. Consideration of Approval of Results of Deli Franchise Request for Proposals **(Pg. 22)**
5. Report on National Flood Insurance Program's (NFIP) Community Rating System (CRS) Annual Recertification Progress Report **(Pg. 76)**
6. Other Items of Business **(NO MATERIALS)**

cc: Board of Commissioners
County Administration
County Legal
County Department Head(s)
Sunshine List

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CUMBERLAND COUNTY FACILITIES COMMITTEE
COURTHOUSE, 117 DICK STREET, 5TH FLOOR, ROOM 564
OCTOBER 1, 2015 - 8:30 A.M.
MINUTES

MEMBERS PRESENT: Commissioner Jimmy Keefe
Commissioner Larry Lancaster

MEMBERS ABSENT:
Commissioner Glenn Adams

OTHERS PRESENT: Amy Cannon, County Manager
James Lawson, Deputy County Manager
Tracy Jackson, Assistant County Manager
Melissa Cardinali, Assistant County Manager
Rick Moorefield, County Attorney
Vicki Evans, Finance Director
Deborah Shaw, Finance Accountant
Thelma Matthews, County Finance
Jeffery Brown, Engineering & Infrastructure Director
Sarah Hallock, Communicare
Candice White, Clerk to the Board
Kellie Beam, Deputy Clerk to the Board
Press

Commissioner Jimmy Keefe called the meeting to order.

1. APPROVAL OF MINUTES – SEPTEMBER 3, 2015 REGULAR MEETING

MOTION: Commissioner Lancaster moved to approve the minutes.

SECOND: Commissioner Keefe

VOTE: UNANIMOUS (2-0)

2. REVIEW OF DELI FRANCHISE REQUEST FOR PROPOSAL (RFP) PROCESS AND TIMELINE

BACKGROUND:

Staff was previously instructed by the Facilities Committee to prepare a Request for Proposal (RFP) to solicit submissions for a franchise to provide deli and snack bar services at the Courthouse and the DSS Building.

Limitations for prospective franchisees include the absence of a vented cooking hood at both locations. This will require any cooking equipment to have an approved built-in filtration system with fire suppression capabilities. The restricted hours of operation also

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serve as a potential limitation (i.e., Monday-Friday, 7:30 a.m. to 3:00 p.m., excluding weekends and County holidays). The current franchisee owns all non-fixed appliances and kitchen equipment at both locations and also the dining room furnishings at the Courthouse location.

Requirements include:

- Must maintain a Grade A Health Inspection Rating
- Must pay a percentage of monthly earnings or a minimum of \$500 whichever is greater
- Must maintain a point-of-sale system and accept credit and debit cards
- Proof of insurance

Evaluation criteria include:

- Five (5) years of deli/restaurant experience
- Evidence of stable financial position
- Acceptable menu and pricing
- Adequate references

RECOMMENDATION

Approval to move forward with an RFP process for a deli and snack bar franchise.

Tracy Jackson, Assistant County Manager, reviewed the background information and recommendation as recorded above. Mr. Jackson reviewed the projected timeline below for the Cumberland County Deli and Snack Bar – Request for Proposals:

Facilities Committee Meeting	October 1, 2015
Advertise RFP in Paper & Internet for 15 Business Days	October 7, 2015
Deadline for Proposals	October 23, 2015
Review Proposals	October 23, 2015
Present Recommendation to Facilities Committee	November 5, 2015
Present Recommendation to Board of Commissioners	November 16, 2015
Expiration of Contract Extension with Mr. Jae Yi	December 31, 2015

Commissioner Keefe asked how the figures were verified. Ms. Cannon, County Manager, stated Tammy Gillis, Internal Auditor, has done two internal audits in the past year to review the sales information and cash register tapes. Melissa Cardinali, Assistant County Manager, stated Ms. Gillis verifies the information by looking at receipts printed from the cash register and compares with the information submitted to the County Finance Department to make sure there are no discrepancies. Commissioner Keefe stated he feels the verification process could be improved.

Commissioner Keefe stated he feels the space in the Courthouse is worth more than \$500 a month to the County. Commissioner Keefe further stated he feels the RFP process should be done every few years to give other businesses an opportunity to utilize the

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space. Ms. Cannon stated she feels the Deli is used and provides a service to many citizens using the Courthouse.

MOTION: Commissioner Keefe moved to recommend to the full board approval of the RFP process for a deli and snack bar franchise.

SECOND: Commissioner Lancaster

VOTE: UNANIMOUS (2-0)

3. CONSIDERATION OF A RESOLUTION FOR THE APPROVAL OF THE FINAL PLANS AND SPECIFICATIONS FOR THE OVERHILLS PARK WATER & SEWER PROJECT

BACKGROUND:

The Public Utilities Division of the Engineering & Infrastructure Department received notification from the United States Department of Agriculture – Rural Development (USDA-RD) of their intent to fund the installation of sewer within the Overhills Park Water & Sewer District on August 8, 2014. The project funding consists of a loan in the amount of \$819,000, a grant in the amount of \$2,503,000 and a County contribution of \$50,700 for a total project cost of \$3,372,700. Recently USDA-RD notified the Public Utilities Division that the plans and specifications have been reviewed and prior to providing written authorization to bid the project, the Overhills Park Water and Sewer District must submit, in accordance with the Water and Wastewater Docket (WWD) Processing Checklist, a signed resolution providing approval of the final plans and specifications in order to move forward with this project.

RECOMMENDATION/PROPOSED ACTION:

The Engineering and Infrastructure Director along with County Management recommend that the Facilities Committee approve the resolution and place it on the agendas of the October 19, 2015 Board of Commissioners and Overhills Park Governing Board meetings for approval.

Jeffery Brown, Engineering and Infrastructure Director, reviewed the background information and recommendation as recorded above. Mr. Brown stated this project will provide sewer to a community without a sanitary sewer system in the Overhills Park Subdivision. Mr. Brown stated 75% of the cost of the project is grant money and 25% of the cost of the project is a loan that will be paid back over a 40 year term with a low interest rate. Mr. Brown further stated the availability fee has not been set yet but should be between \$12-\$14 and that cost will go towards the payment of the loan.

Mr. Brown explained the USDA has approved the plans but needs a resolution by the governing board that the board is in agreement with the plans. Mr. Brown further explained once the resolution is approved and sent back to the USDA the County will be able to bid the project.

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MOTION: Commissioner Lancaster moved to recommend to the full board approval of the resolution for the approval of the final plans and specifications for the Overhills Park Water and Sewer Project.
SECOND: Commissioner Keefe
VOTE: UNANIMOUS (2-0)

4. A) APPROVAL OF LEASE AGREEMENTS: MID-CAROLINA COUNCIL OF GOVERNMENT

BACKGROUND:

The Mid-Carolina Council of Governments, a quasi-governmental regional agency serving Cumberland, Harnett and Sampson Counties and the municipalities contained therein, wishes to enter into a lease agreement with Cumberland County for 4,070 square feet of executive office space located in the Cumberland County Historic Courthouse, 130 Gillespie Street in Fayetteville. This agreement will take the place of a prior lease that was in need of an update. The rent shall be at an annual rate of \$8,000 the first year (fiscal year 2016); \$12,210 the second year (fiscal year 2017); \$16,280 the third year (fiscal year 2018) \$20,350 the fourth year (fiscal year 2019); and \$24,420 the fifth year (fiscal year 2020). Mid-Carolina Council of Governments provides transportation, planning and other services such as administering the Area Agency on Aging which provides various programs and advocacy for those sixty (60) years of age and older in our region.

RECOMMENDATION/PROPOSED ACTION:

Staff recommends approval of the proposed lease agreement.

Mr. Jackson reviewed the background information and recommendation as recorded above. Mr. Jackson stated the proposed lease will be for five (5) years and the rent amount will escalate.

Commissioner Keefe stated he feels he has not been briefed on the services that the Mid-Carolina Council of Government provides and would like to see a presentation. Commissioner Keefe further stated he does not know if this is the best utilization of the space in the Historic Courthouse. Commissioner Keefe stated he is not prepared to make a motion to support this item at this time.

Ms. Cannon stated she feels the Mid-Carolina Council of Government provides a valuable service to the elderly in the community. Ms. Cannon stated she will have a discussion with the Mid-Carolina Council of Government and will invite them to the next Facilities Committee meeting to provide a report regarding services.

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MOTION: Commissioner Lancaster moved to delay recommendation of the Mid-Carolina Council of Government lease until the November Facilities Committee meeting.
SECOND: Commissioner Keefe
VOTE: UNANIMOUS (2-0)

4. B) APPROVAL OF LEASE AGREEMENTS: COMMUNICARE

BACKGROUND:

Communicare, a local not-for-profit agency that assists people in overcoming mental health problems, substance abuse/chemical dependency, and the trauma of sexual victimization and abuse, wishes to enter into a lease agreement with Cumberland County for 13,994 square feet of office space located at 109 Bradford Avenue in Fayetteville. This agreement contains terms that mirror the prior agreement between Communicare and Cumberland County and will take the place of that agreement which will expire October 31, 2015. The agreement also continues to recognize the in-kind services that Communicare provides to the County. The rent is proposed at an annual rate of \$41,308 and will be for a three-year term.

RECOMMENDATION/PROPOSED ACTION:

Staff recommends approval of the proposed lease agreement.

Mr. Jackson reviewed the background information and recommendation as recorded above. Commissioner Keefe asked Mr. Brown to provide utility bill information for this location.

MOTION: Commissioner Lancaster moved to recommend to the full board approval of the proposed lease agreement with Communicare, Inc.
SECOND: Commissioner Keefe
VOTE: UNANIMOUS (2-0)

5. OTHER ITEMS OF BUSINESS

Commissioner Keefe asked the status of the Wade Byrd Building in the Courthouse parking lot. Mr. Moorefield stated it is an ongoing matter and he does not know how long it will take to resolve. Ms. Cannon stated a decision will need to be made soon regarding the direction of the building.

MEETING ADJOURNED AT 9:09 AM.

AMY H. CANNON
County Manager

JAMES E. LAWSON
Deputy County Manager



ITEM NO. 2

MELISSA C. CARDINALI
Assistant County Manager


W. TRACY JACKSON
Assistant County Manager

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OFFICE OF THE COUNTY MANAGER

**MEMO FOR THE AGENDA OF THE NOVEMBER 5, 2015
MEETING OF THE FACILITIES COMMITTEE**

TO: FACILITIES COMMITTEE MEMBERS

FROM: W. TRACY JACKSON, ASST. COUNTY MANAGER 

THROUGH: AMY H. CANNON, COUNTY MANAGER

DATE: OCTOBER 22, 2015

SUBJECT: ALLIANCE BEHAVIORAL HEALTHCARE LEASE AGREEMENT

Presenter(s): W. Tracy Jackson, Asst. County Manager
Rob Robinson, CEO, Alliance Behavioral Healthcare

Estimate of Committee Time Needed: 20 Minutes

BACKGROUND

Alliance Behavioral Healthcare, the managed care organization that provides mental health services for the citizens of Cumberland County, wishes to enter into a lease agreement with Cumberland County for 16,995 square feet of office space located at 711 Executive Place in Fayetteville. Alliance Behavioral Healthcare is seeking approval to renovate the first and second floors of the building and would like assistance from the County in the form of a waiver of rent for six (6) months in the amount of \$112,924 and the use of carryover funds from a prior year in the amount of \$387,076 for a total County contribution of \$500,000. Preliminary cost estimates obtained by Alliance Behavioral Healthcare for renovations are projected to be approximately \$1.2 million.

The term of the lease will be three (3) years initially, with two (2), two (2) year extensions for a total of seven (7) years. The effective date of the lease agreement will be January 1, 2016. If approved, the rent will be waived for the first six (6) months of the lease and thereafter will be \$16,995 per month for the remainder of the lease. Lease revenue for FY15 has only been budgeted for the first half of the fiscal year.

RECOMMENDATION/PROPOSED ACTION:

Staff recommends approval of a lease agreement, and the proposed building renovations, for Alliance Behavioral Healthcare.

Alliance

BEHAVIORAL HEALTHCARE



All Offices:
(919) 651-8401



Online:
AllianceBHC.org

To: W. Tracy Jackson (Assistant County Manager)
From: Rob Robinson (CEO), Kelly Goodfellow (CFO)
Date: October 22, 2015
RE: Renovation of Winding Creek (711 Executive Place)

This memo details Alliance Behavioral Healthcare's proposal to renovate the office space currently occupied at 711 Executive Place under a cost-sharing arrangement with Cumberland County. Alliance has occupied this space since the merger between Cumberland Mental Health and Alliance on July 1, 2013. Alliance staff occupy the first and second floor and share meeting and storage space on the fourth and fifth floors.

Alliance leadership recently completed a walkthrough of the space with Cumberland County management with the goal of understanding the current architecture of the building as well as the scope of redesign necessary to optimize future use of the space. While our occupancy of the property has shared benefit for both Alliance and Cumberland County, including continuity of operations for stakeholders who visit the building, Alliance has significant concerns regarding the current layout with respect to security, usage of space, and design.

As a result of the walkthrough, Alliance has a proposed design that would:

- Result in occupancy of only the first and second floors.
- Allow for secure space for Alliance staff in compliance with URAC and safety standards.
- Allow for open common area on first floor for other tenants.
- Rebrand the space per Alliance guidelines.

Alliance requests that the County contribute 50% of the final cost of renovations not to exceed \$500,000, broken down as follows:

- Alliance is permitted to occupy the space rent-free from January through June, 2016 (cash value \$112,924).
- Cumberland County allows Alliance to utilize the remaining \$387,076 from the County fund balance it currently holds.

Additional costs would be absorbed by Alliance.

We appreciate the County's ongoing partnership in serving its citizens and look forward to the opportunity to speak with the Facilities Committee on November 5 and the Board of County Commissioners on November 16.

AMY H. CANNON
County Manager

JAMES E. LAWSON
Deputy County Manager



MELISSA C. CARDINALI
Assistant County Manager


W. TRACY JACKSON
Assistant County Manager



OFFICE OF THE COUNTY MANAGER

**MEMO FOR THE AGENDA OF THE NOVEMBER 5, 2015
MEETING OF THE FACILITIES COMMITTEE**

TO: FACILITIES COMMITTEE MEMBERS

FROM: W. TRACY JACKSON, ASST. COUNTY MANAGER 

THROUGH: AMY H. CANNON, COUNTY MANAGER

DATE: OCTOBER 26, 2015

SUBJECT: MID-CAROLINA COUNCIL OF GOVERNMENTS LEASE AGREEMENT

Presenter(s): W. Tracy Jackson, Asst. County Manager
MCCOG - Glenda Dye, Assistant Director/Aging Director and Mike Rutan, RPO Transportation Director

Estimate of Committee Time Needed: 15 Minutes

BACKGROUND

This item was originally introduced at the October 1st Facilities Committee Meeting. No action was taken at that time so that a representative from the Mid-Carolina Council of Governments (MCCOG) could be present to answer questions at the November Facilities Committee meeting. MCCOG, a quasi-governmental regional agency serving Cumberland, Harnett and Sampson Counties, and the municipalities contained therein, wishes to enter into a lease agreement with Cumberland County for 4,070 square feet of executive office space located in the Historic Cumberland County Courthouse.

This agreement will take the place of a prior lease that was outdated, and the intent was to gradually increase the lease rate over time to minimize the impact on services. The rent shall be at an annual rate of \$8,000 the first year (fiscal year 2016); \$12,210 the second year (fiscal year 2017); \$16,280 the third year (fiscal year 2018); \$20,350 the fourth year (fiscal year 2019); and \$24,420 the fifth year (fiscal year 2020). MCCOG provides services which include the administration of an array of aging programs. These aging programs include adult day health

care, transportation, in-home aides, home-delivered meals, information and consumer services, housing and home improvements, and advocacy for those 60 years of age and older.

RECOMMENDATION/PROPOSED ACTION:

Staff recommends approval of the proposed lease agreement due to the importance and value of the services provided to senior adults in our local community.



Area Agency on Aging

Mid-Carolina Council of Governments

2014-2015 Services Report (Cumberland County)

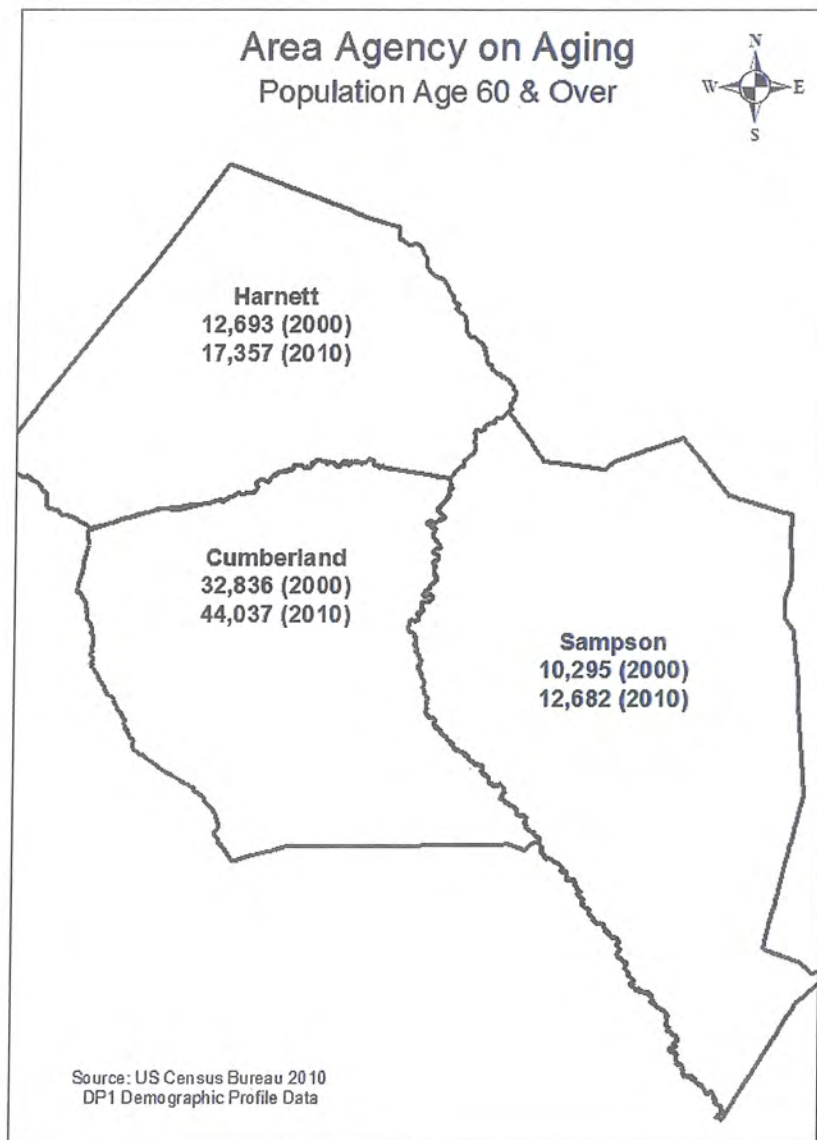
REGIONAL ADVISORY COUNCIL

Cumberland County Members

Lester Bussey
Rebecca Campbell
Frances Collier
Edna Cogdell
Willie McKoy
Beverly Sanders

CC HOME & COMMUNITY CARE BLOCK GRANT COMMITTEE

Mary Brymer
Annie Hasan
Antoinette Hernandez
Richard Higgins
Robin Kivett
Barbara Marshall
Cassandra McMillion
Doris Snider
Kristine Wagner
Donald Wire



Map created by the MCCOG Regional Data Center.

Inside this Issue:

Funds Administration/ Persons Served	2
Information and Referral / Care Management	3
Family Caregiver Support	4
Health Promotion / Senior Games	5
Ombudsman / Elder Rights	6
Programming Updates	7

Funds Administration and Quality Assurance

Home and Community Care Block Grant (HCCBG)

<u>County</u>	<u>HCCBG 2014-2015</u>	<u>HCCBG 2015-2016</u>	<u>HCCBG Change</u>
Cumberland	\$1,507,622	\$1,535,863	\$28,241
Harnett	\$653,728	\$665,996	\$12,268
Sampson	\$558,233	\$568,666	\$10,433
Region M	\$2,719,583	\$2,770,525	\$50,942

The Area Agency on Aging is responsible for the administration of funds, provider technical assistance, and monitoring of services related to the Home and Community Care Block Grant (HCCBG), Family Caregiver Support Program (FCSP), as well as all other funding allocated for services. During FY 2014-2015, AAA staff monitored 14 program and fiscal components in 9 provider agencies for Cumberland County Home and Community Care Block Grant Services.

Cumberland County Persons Served Age 60 and Older

HCCBG FUNDED SERVICES

Adult Day Health Care—55 individuals, 4,588 days of service

Adult Day Health Transportation—11 individuals, 1,361 trips provided

Care Management—22 individuals, 5,354 hours of service

Consumer Directed Care—11 individuals, 8,990 hours of service

Housing & Home Improvement—176 ramps/handrails/grab bars, 20 minor repairs,
13 security enhancements, 2 furniture/appliances

In-home Aide—128 individuals, 13,366 hours of service

Information and Options Counseling—2,091 assistance contacts served

Nutrition/Congregate—235 individuals, 22,606 meals served

Nutrition/Home Delivered—484 individuals, 81,444 meals served

Senior Center Operations—17,199 individuals participated in programs

Transportation/General—27 individuals, 3,315 trips provided

Transportation/Medical—253 individuals, 7,355 trips provided

Information and Referral

Information and Referral provides information on community services for the 60+ population in order to keep them in their own homes and as independent as possible. A brief assessment is made to determine the most appropriate resource to meet the stated needs of the person requesting services, then referral is made to the most appropriate community resource .

- ◇ Maintained database for referrals and to assist callers with self advocacy and resources
- ◇ Maintained four SHIP counselors; assist clients as needed with Medicare, Medicaid and other insurance needs
- ◇ Updated Long Term Care Guide in July 2014
- ◇ Updated Disaster Assistance Plan in May 2015 and mailed to county manager
- ◇ Booth representation at 4 Cumberland Community Health Fairs
- ◇ Aging informational presentations at 4 Cumberland Community Organizations

- ◇ Representative on Senior Day at the Fair Committee, served as Secretary
- ◇ Representative on Joint Fayetteville-Cumberland County Senior Citizens Advisory Committee
- ◇ Representative on CFVMC Community Transitions Council
- ◇ Representative on Cumberland Partnership for Education Access and Choice at End of Life
- ◇ Representative on three Transportation Committees: Community Transportation Program, Fayetteville Area Metropolitan Planning Organization and Rural Transportation Planning
- ◇ Representative on NC Association on Aging Board
- ◇ Representative on NC Association of Area Agencies on Aging Board, served as Secretary

Care Management

Mid-Carolina Area Agency on Aging continued to provide Care Management services to the high-risk, frail, and non-Medicaid eligible older adults who wish to continue living at home. Referrals of individuals in need continue to come in from home health agencies, concerned family members, the Department of Social Services including Adult Protective Services, and other aging service providers.

- ◇ In fiscal year 2014-2015 Care Management provided 5,354 hours of in-home personal care services to 22 clients in Cumberland County. Emergency Response systems were provided to 4 clients in need of this personal security service.
- ◇ Consumer Directed Services is a fairly new program in North Carolina that gives a new option to the homebound client. It is based on a belief that people with disabilities should be empowered to have greater autonomy and control over what services they receive, and from whom, when and where. Consumers choose and employ their workers, decide how and when services will be delivered, and provide feedback about how well the services are working for them. Mid-Carolina AAA provided coordinator and in-home services to 11 Cumberland County residents with a desire to direct their own care.

Family Caregiver Support Program

The Family Caregiver Support Program (FCSP) continued to provide services to family caregivers and grandparents raising grandchildren in our region. With a regional budget of \$204,334 Mid-Carolina AAA was able to accomplish the following:

- ◇ 90 face to face outreach/educational activities with 4,500 participants
- ◇ 60 media outreach/educational activities with an estimated audience of 160,000
- ◇ Leveraged resources of \$11,351.21 for the region
- ◇ Respite services to 91 caregivers
- ◇ Supplemental services provided to 86 caregivers
- ◇ Support groups in each county serving 45 caregivers
- ◇ In home respite hours provided: 3,364
- ◇ Institutional respite hours: 192
- ◇ Grandparents Raising Grandchildren respite days provided: 80
- ◇ Adult day care days provided: 26
- ◇ Consumer contributions collected: \$265
- ◇ Part time family caregiver specialists in Harnett and Sampson counties
- ◇ Alzheimer's Conference held every other year—Next one in 2015-2016

The FCSP partnered with various community organizations with events to address Alzheimer's Disease, Grief, End-of-Life Planning, and Tips & Tools for Caregivers:

- ◇ Cape Fear Valley Medical Center and Guiding Star Church—Consider the Conversation
- ◇ Liberty Home Health & Hospice—Coping with Grief During the Holidays
- ◇ Liberty Home Health & Hospice—The Elephant in the Room: Grief and the Caregiver
- ◇ Reeves Funeral Home—Your Life, Your Legacy
- ◇ Mt. Sinai Missionary Baptist Church—Development of caregiver support group

Family Caregiver Support Program Federal/State Funding (FCSP)

<u>FCSP 2014-2015</u>	<u>FCSP 2015-2016</u>	<u>FCSP Change</u>
\$204,334	\$198,476	(\$5,858)

Health Promotion

Promoting activities and ideas that maintains or improves the health and well being of older adults.

- ◇ Healthy IDEAS (Identifying Depression, Empowering Activities for Seniors) is an evidence based depression program. Its goal is to help detect depression and reduce the severity of depressive symptoms in older people who are receiving long-term support services through a community agency. Four Mid-Carolina AAA staff have been certified in this program. Mid-Carolina AAA provided screening and intervention assessments to 34 Cumberland County residents.
- ◇ Living Healthy and Living Healthy with Diabetes is a free six week evidence based class designed to help individuals with chronic diseases/diabetes better manage their chronic conditions and live healthier, happier lives. Two Mid-Carolina AAA staff have been certified as Master Trainers in these programs. Five Living Healthy participant classes were conducted in Cumberland County with 58 participants completing the workshops. One lay leader/train the trainer class was offered with five leaders trained.
- ◇ Matter of Balance is an evidence based falls prevention class designed to reduce the fear of falling and increase the activity levels of older adults who have concerns about falls. One Mid-Carolina AAA staff member has been certified as a Master Trainer. One Matter of Balance class was taught in Cumberland County with 14 participants completing. One Matter of Balance coach training was held with 10 coaches trained.

Senior Games

Mid-Carolina Senior Games is part of a network of 53 local games that provide statewide health promotion and wellness programs for adults age 50 years of age and better. Mid-Carolina AAA has been coordinating and hosting our regional games for the past thirty years. Senior Games provide participants with the opportunity for socialization and competition while stressing the importance of wellness and health improvement throughout one's lifetime. Local Games are held annually in the spring with medal winners given the opportunity to participate in the North Carolina Senior Games State Finals.

- ◇ Cumberland County participants in 2015: 290
- ◇ Worked with 5 Cumberland County Senior Games Ambassadors
- ◇ Lead 7 Senior Games Steering Committee meetings in preparation for our local games, worked throughout year on planning, execution, follow up and evaluations of our local games
- ◇ Secured 9 Senior Games Sponsors
- ◇ Maintained Senior Games Facebook Page
- ◇ Networked with Army MWR to host the Annual Mid-Carolina Senior Games Opening Ceremonies
- ◇ Completed NCSG Sanctioning paperwork, attended NCSG Local Coordinators training in Cary, completed reports and evaluation as required and submitted to NCSG office
- ◇ Representative on North Carolina Senior Games Board
- ◇ Horseshoe Event Manager at NCSG State Finals and instructed horseshoe clinic at the NCSG Sports Management Clinic

Ombudsman/Elder Rights

As directed by North Carolina General Statutes, the Mid-Carolina AAA Regional Long-Term Care Ombudsman Program works to ensure that long-term care residents have full opportunity to exercise their basic rights, which include civil and religious liberties, the right to independent personal decisions and knowledge of available choices. This directive is accomplished through working with residents and their families to address issues about care and services in long-term care facilities, investigation of complaints, mediation of disputes, providing information/referral, providing technical assistance, education, and consultation to senior citizens, public agencies, legislators, care providers, and consumers.

In Cumberland County

- ◇ Assisted residents/family members with 134 complaints
 - ◇ Assisted 437 residents, staff, ombudsman, public with information and technical assistance
 - ◇ Conducted quarterly trainings/meetings for the Nursing Home and Adult Care Home Community Advisory Committees (CACs)
 - ◇ Presented at 1 Resident Council Meeting and 1 Family Council Meeting
 - ◇ Visited LTC facilities 88 times (NH=41, ACH=38, FCH=9)
 - ◇ Held two New CAC trainings and facility orientations , trained 7 new CAC's
 - ◇ Presented 15 facility staff trainings on issues such as sensitivity and elder abuse
 - ◇ Attended quarterly ombudsman trainings and statewide association meetings
 - ◇ Participated in 6 Division of Health Service Regulation Surveys
-
- ◇ Provided training to Methodist University Social Work Program on September 30, 2014 and March 31, 2015.
 - ◇ Presented "Consider the Conversation" a discussion on end of life issues at the 2014 Caregiver Education Conference in December 2014.
 - ◇ Coordinated Quarterly Community Enrichment Sessions in the region in order to educate the community on aging issues. One session held in Cumberland County on June 8, 2015. Speaker was from NC Legal Aid.
 - ◇ Purchased elder abuse awareness promotional items and display board for distribution and community presentations.

CC Adult Care Home CAC Members

Donna Atkins	Mary Ann Ayars
Ralph Cascasan	Mary Dillon
Herman Dudley	Clarence Everett Sr.
Carla Fagan	Cassandra Haire
Adam Long	Latara Ray
Daniel Rodriquez	John Thompson

CC Nursing Home CAC Members

Sonja Council
 Clarence Everett Sr.
 Carla Fagan
 Keith Howard
 Tom Lloyd
 Latara Ray
 Barbara Spigner
 Cassandra White Haire

Other Programming Updates

LCA Options Counseling

Mid-Carolina Area Agency on Aging serves as the regional Local Contact Agent (LCA) for the skilled nursing facilities in Region M. Three staff members went through the training to become Certified Options Counselors in order to provide this avenue for individual self-determination for nursing home residents. The process allows residents who wish to return to their community to have a support system that helps them make informed choices about long-term services and supports. By researching what services might be available to the client as they transition and recognizing and addressing any roadblocks that may exist, the Options Counselor's ultimate goal is to support the resident's own thoughts and decisions so they can find solutions to their needs and circumstances. Options Counseling was provided to 35 clients, resulting in 7 Money Follows the Person approvals from 8 different skilled nursing facilities in Cumberland County???????

MIPPA—Relay for Extra Help

Mid-Carolina AAA continued to provide community education and assistance to eligible clients with applying for the Medicare Improvements for Patients and Providers Act (MIPPA). In fiscal year 2014-2015 the program was able to accomplish the following:

- ◇ Every Door Direct Mail Event to 6,816 Cumberland County households
- ◇ Partnership with Cyprus Elderly Housing Complex—Outreach to 50 households
- ◇ Eight Aging/Disability Community Outreach Events—330 Referrals
- ◇ Counseling to eligible caregiver/care recipient during service program assessments

Senior Tar Heel Legislature

Mid-Carolina AAA provides staff and funding support for the region's Senior Tar Heel Legislature Delegates and Alternates. The Legislature was created to assess the legislative needs of the State's older citizens, promote citizen involvement and advocacy, and provide information to senior citizens on the legislative process. There is a delegate and alternate from all 100 NC counties. The Legislature meets three times a year in the Raleigh area and Mid-Carolina AAA covers hotel and meal costs for our regional delegation. Cumberland County's delegate and alternate are: Edwin Deaver-Hope Mills and Eleanor Hairr-Stedman.

Mid-Carolina Council of Governments Area Agency on Aging STAFF

Glenda Dye
Aging Director

Lynda Barnett, RN
Care Manager

Tracy Davis
Regional Long-Term
Care Ombudsman
Health Promotion/Senior
Games Coordinator

Kareem Strong, MPA
Regional Long-Term
Care Ombudsman

Carla Smith, MSW
Aging Services Coordinator

Barbara White, MSW
Family Caregiver
Support Specialist

Contact Us!

Mid-Carolina Council
of Governments
Area Agency on Aging

130 Gillespie Street
P.O. Drawer 1510
Fayetteville, NC 28302
(910) 323-4191

www.mccog.org

Mid-Carolina Rural Planning Organization Overview

The Mid-Carolina Rural Planning Organization (RPO) provides comprehensive transportation planning services to the portion of Cumberland County not covered by the Fayetteville Area Metropolitan Planning Organization (MPO). This includes the Towns of Godwin, Falcon, Linden, Stedman and Wade. In addition to the Towns, the RPO serves the unincorporated areas of the county as shown on the attached map. The RPO also serves Bladen, Sampson, and Harnett Counties.

The RPO was established based on NCGS 136-210 through 136-213. The Mid-Carolina RPO was established in 2001, being the first RPO in the state. The RPO is charged with four core responsibilities by the State of North Carolina:

- Developing, in coordination with NCDOT, long-range, local and regional multimodal transportation plans
- Provide a forum for public participation in the transportation planning and project development process
- Develop and prioritize transportation projects for the Strategic Prioritization Process (SPOT) and State Transportation Improvement Program (STIP)
- Provide transportation related information to local governments and other interested organizations and individuals

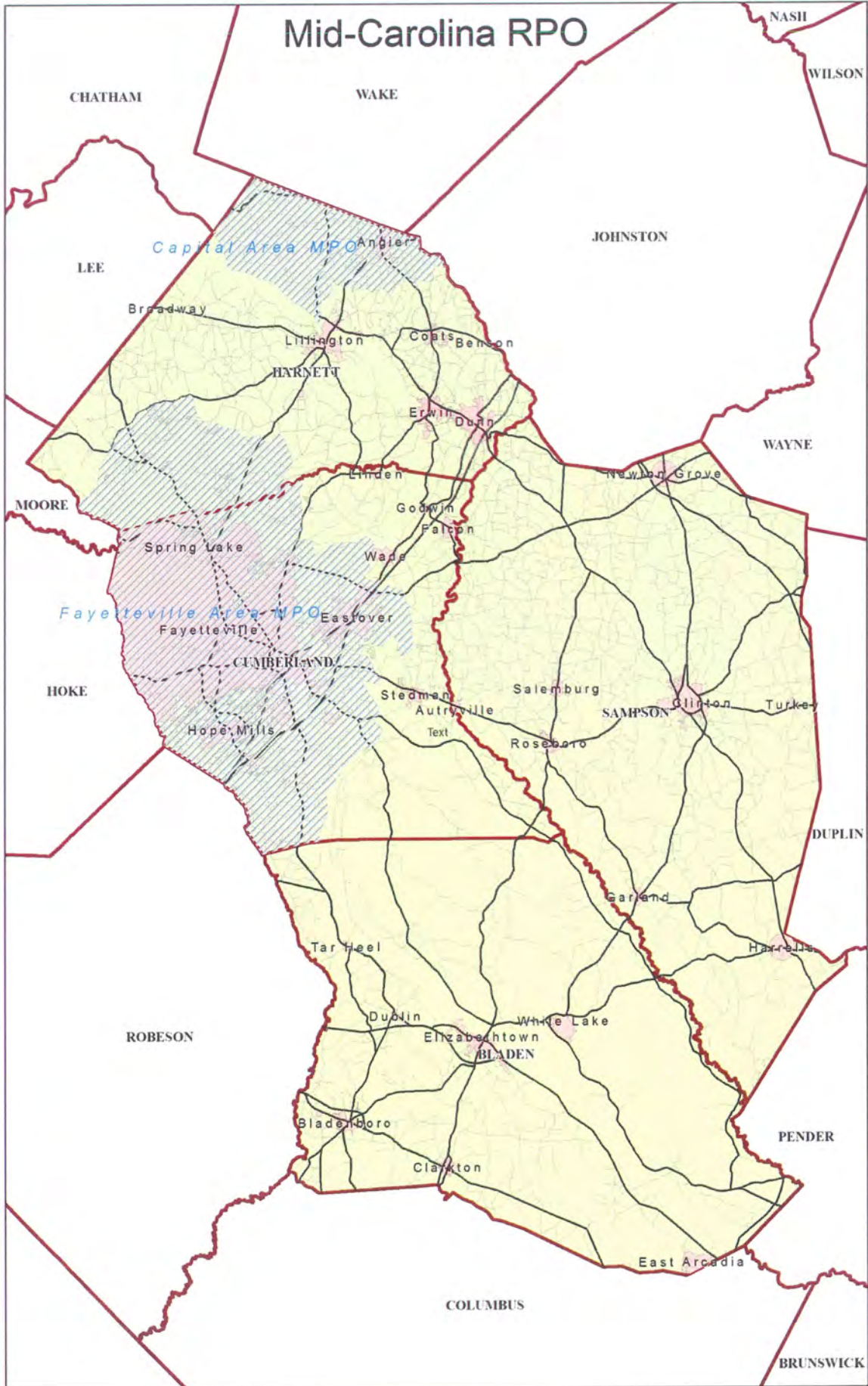
In order to carry out the four core responsibilities the RPO develops/provides the following products and services for the area.

- Memorandum of Understanding (MOU)
- NCDOT / LPA Funding Agreement
- TCC / TAC Bylaws
- Public Involvement Plan
- Planning Work Program
- 5 Year Planning Calendar
- Final Yearly Narrative
- Quarterly Reimbursement Reports
- CTP List of Study Needs
- TIP Project Prioritization
- Merger Process
- State Ethics Liaison

In addition to the aforementioned standard documents and services, the Mid-Carolina RPO promotes regional coordination in the transportation and land use planning fields. The RPO Director is a member of the FAMPO TCC, the Sustainable Sandhills Combined Air Team, and the Regional Land Use Advisory Committee (RLUAC). The Director of the Mid-Carolina COG also serves as the Vice-Chair of the FAMPO TCC. The RPO staff coordinates with the Cumberland County Planning Department on subdivision, zoning, and development review, area plans, and comprehensive plans. The RPO also coordinates with and supports the Cumberland County Community Transportation Program.

The RPO serves an area of 4 counties and 24 municipalities. The RPO consists of professional staff provided by the Mid-Carolina Council of Governments (COG), a Technical Coordinating Committee (TCC) consisting of local staff from member governments and agencies and a Transportation Advisory Committee (TAC) made up of elected and appointed officials. The Cumberland County Manager and the Deputy County Planning Director are both members of the RPO TCC.

Mid-Carolina Rural Planning Organization Overview



AMY H. CANNON
County Manager

JAMES E. LAWSON
Deputy County Manager



ITEM NO. 4

MELISSA C. CARDINALI
Assistant County Manager

W. TRACY JACKSON
Assistant County Manager

OFFICE OF THE COUNTY MANAGER

**MEMO FOR THE AGENDA OF THE NOVEMBER 5, 2015
MEETING OF THE FACILITIES COMMITTEE**

TO: FACILITIES COMMITTEE MEMBERS

FROM: W. TRACY JACKSON, ASST. COUNTY MANAGER TD

THROUGH: AMY H. CANNON, COUNTY MANAGER

DATE: OCTOBER 23, 2015

SUBJECT: RESULTS OF DELI FRANCHISE REQUEST FOR PROPOSALS

Presenter(s): W. Tracy Jackson, Asst. County Manager

Estimate of Committee Time Needed: 15 Minutes

BACKGROUND

Staff successfully advertised for proposals to operate and provide deli and snack bar services on October 8, 2015 with a deadline for submittal of 10:00 a.m., October 23, 2015. One (1) response to the Request for Proposal (RFP) for deli and snack bar services was received. Attached is a copy of the response to the RFP.

Requirements included:

- Must maintain a Grade A Health Inspection Rating
- Must pay a percentage of monthly earnings or a minimum of \$500 whichever is greater
- Must maintain a point-of-sale system and accept credit and debit cards
- Proof of insurance

Evaluation criteria included:

- Five (5) years of deli/restaurant experience
- Evidence of stable financial position
- Acceptable menu and pricing
- Adequate references

The sole respondent to the RFP process was Mr. Jae Yi, current provider of deli and snack bar services, and his proposal package was compliant in all ways with the specifications of the proposal process. If Mr. Yi is awarded this franchise, staff will work closely with him to improve certain aesthetics of the spaces where deli and snack bar services are provided. The proposed term for the franchise agreement is for a three (3) year period with a renewal option for an additional three (3) years in one (1) year increments (six (6) years in total).

RECOMMENDATION/PROPOSED ACTION:

Staff recommends awarding a deli and snack bar franchise for two locations in County-owned facilities to Mr. Jae Yi and forwarding this recommendation to the full Board for approval on a consent agenda.

Cumberland County Deli and Snack Bar
Proposal #16-08-CM (P)

PROPOSAL SHEET

Please Print

Does your proposal meet all requirements listed (circle one)?

Yes

No

If no, please
describe:

Company Name: Happy Deli at Fayetteville Inc.

Representative: YI, Jae & Shana

Title: Owner

Email & phone: YiJae@yahoo.com (910) 229-6409

JAE YI

3625 Glenbarry Circle, Fayetteville, NC 28314 • Home: (910) 229-6638 • Cell: (910) 229-6409 • yijae@yahoo.com

Professional Summary

Over 22 years Veterans of the United States Army.

As a restaurant owner highly effective at anticipating and accommodating customer needs. Friendly, punctual and enthusiastic team player. food services professional with 19 years experience.

Skills

- ServSafe certification
- OSHA certification
- Fluent in[Korean]
- Short order menu expanded to include variety including ethnic.
- Customer-oriented
- Friendly and helpful
- Skilled upseller
- Courteous, professional demeanor
- Guest relations professional
- Quick problem solver

Work History

Owner, 03/2002 to Current

Happy Deli I Inc.

- Consistently provided professional, friendly and engaging service.
- Skillfully promoted items on beverage lists and restaurant specials.
- Displayed enthusiasm and knowledge about the restaurant's menu and products.
- Addressed diner complaints with kitchen staff and served replacement menu items promptly.
- Provided friendly and attentive service.
- Inventoried and restocked items throughout day.
- Delivered quality service by providing a warm and welcoming environment.
- Assisted co-workers whenever possible.
- Operated all kitchen equipment adeptly.
- Maintained clean dining room, lobby and service areas at all times.
- Maintained high standards of cleanliness and sanitation.

Owner, 03/2006 to Current

Happy Deli II Inc. – 1225 Ramsey st. Fayetteville NC 28301

Education

Associate of Applied Science: 2004

Fayetteville Technical Community College - Fayetteville, NC

Associate of Arts: Business Administration,

Pierce College - Tacoma Washington

Additional Information

- Former Lions Club President North Carolina District 31-F Fayetteville
- Always maintain a health North Carolina Sanitation rating of 97% or above
- Every year received "Certificate of Excellence Golden "A" award
- Korean Presbyterian Church members as a elder

October 13, 2015

RE: Recommendation for Elder Jae Young Yi

To Whom It May Concern:

It is with great pleasure that I recommend Elder Jae Young Yi for his new business opportunity. I have known Elder Yi at the Korean Presbyterian Church of Fayetteville and in the community for about 12 years, and he impressed me as a responsible, trustworthy and hardworking individual who excels in any task he undertakes.

I found him to be insightful and committed in his work at church. I have worked with him for more than ten years. As I volunteered as a Sunday School Director and as an Activity Coordinator of our Korean Culture and Language program, Elder Yi has helped our educational programs in numerous ways. His generous donations as well as his dedication made these programs continue to progress. He also served as Board members at the Korean School of Fayetteville since 2007 and as Board of Director during 2007-2011. He initiated effective fund raising activities which were the key factors in the success of the program. In addition, he was a former president at the Lions Club-31F in Fayetteville. His commitment and dedication in the organization has been outstanding, and he has been nothing but a great support for the program. I also observed him succeeding admirably in maintaining a consistent progress with his existing business in the community.

Personally, Elder Yi possesses a warm and caring spirit. One of his greatest assets is his open and cheerful personality, his polite and friendly demeanor which makes people feel comfortable as soon as he meets them. He is skilled in communicating with everybody and will make a wonderful coworker in any business. He is always willing to listen and learn about others. He is well-rounded individual and a superior person in general. I offer my highest praise for Elder Yi and hope that you will share in my excitement about his candidacy as a business partner.

If you need more information, I'd be happy to discuss further any aspects of my letter via email at jkim@uncfsu.edu or by telephone at 910-672-1848.

Sincerely



Ji Young Kim, Ph.D.

Associate Professor & Assistant Chair of English

Fayetteville State University

Sunday School Director of Korean Presbyterian Church of Fayetteville

Activity Coordinator of the Korean School of Fayetteville

Korean Presbyterian Church of Fayetteville

1251 Ireland Drive

Fayetteville, NC 28304

Email: jkim@uncfsu.edu

KISOOK CHANG, M.D.
460 KINGSFORD RD.
FAYETTEVILLE, NC 28314
TELEPHONE: (910) 487-5226
FAX: (910) 487-5227

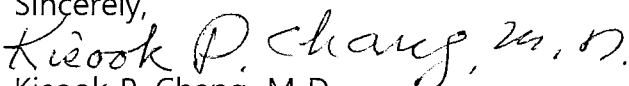
October 13, 2015

To Whom It May Concern :
Letter of Recommendation

I am writing this letter of reference for Mr. Jae Young Yi who has been a close friend of mine through the work for Korean community for the past 17 years. He has proven himself to be the most dependable, hardest working person. He was an excellent president of Sejong Lion's Club of Fayetteville and also he has served the chairperson of Korean Language School for Korean children. He has maintained his faith, holding in the highest esteem by Korean Presbyterian Church members as an elder and colleagues in the Church. He is a hard and tireless worker, contributing a lot of service in the community.

His wonderful social service reflects to the business wise, there is no doubt that he will continue performing his restaurant businesses successfully with endless enthusiasm, experience, and knowledge. I am pleased to recommend him for the job managing Deli establishment of Courthouse and Social Service Department which requires understanding the policies and regulation of restaurant business and mostly important pleasant service environment.

As a retired doctor of the Cumberland County Mental Health Center, working more than 30 years, I would like to recommend Mr. Yi without reservation and his service in the community facilities be good benefits to the community,

Sincerely,

Kisook P. Chang, M D

To Whom It May Concern:

13 October 2015

My name is Matt Howle and I am employed by Sysco Food Services of Raleigh. I have been employed by them for 15 years. I have known Mr. Yi for 13 years.

Mr. Yi has been a loyal customer since 1997. He has owned and operated 6 businesses within these 13 years: ranging from Hotel restaurant, Systel Building Deli Shop, Fort Bragg Stryker Golf course and Cumberland Court House and Department Social Service Deli shops.

Mr. Yi has been loyal and payment history has exemplary. Mr. Yi is hardworking, dependable, and honest person through my business dealings with him. After working with Mr. Yi at the Courthouse Deli and Happy Deli I have seen his commitment to his business, employees and customers at both locations. He is very organized, result driven, and strives for excellence in all he does.

It is my recommendation that Mr. Yi continues to operate the Courthouse Deli and Department Social Service Deli for many more years to come.

Sincerely,



Matt Howle (910)850-2837 Cell

Sysco Food Services of Raleigh

Hari Tandon

- > Holiday Inn
- > Hampton Inn

13 Oct 2015

Hari Tandon

Holiday Inn, Hampton Inn Hotel Owner at Springlake NC

3640 Glenbarry Circle.
Fayetteville NC 28314

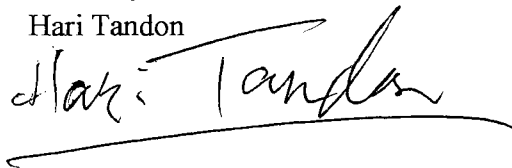
To whom it may concern:

It is my great pleasure to write this letter of recommendation for Mr. Yi, Jae I have known him for 8 years. He is very dependable, reliable, and a hard working business owner.

Mr. Yi, Jae has excellent extremely organized, knowledgeable in the restaurants management industry. He has self-confidence intelligence willingness to accept responsibility professional success manner.

I have no doubt Mr. Yi, Jae would be a tremendous valuable asset to your need and I give my highest recommendation. If I can provide any further assistance, do not hesitate to contact me at (910) 624-7254

Sincerely,
Hari Tandon

A handwritten signature in black ink that reads "Hari Tandon". The signature is written in a cursive style and is underlined with a long, horizontal stroke.

To Whom It May Concern:

I have been a patron of the Happy Deli, which is owned and operated by Jae Yi, for the past 3 years. During that time I have witnessed him operate his establishment with professionalism and pride. I am greeted with a smile and pleasantries at every occasion. He has a tremendous sense of community and charity as evidenced by his often donating food and drinks to the homeless who present themselves at the establishment. I have also witnessed Mr. Yi assisting patrons who may be in need of additional monies to pay for food they have previously ordered. That speaks to his dedication to customer service. He has physically arranged his business to be more customer- friendly and often prepares meals upon request which have not previously been on the menu. He is at work on timely daily and works until the day is done. He is truly an asset to the community.

Sincerely,

A handwritten signature in black ink that reads "Natasha Tomlinson, MSW". The signature is written in a cursive, flowing style.

Natasha Tomlinson

Social Work Supervisor

HAPPY DELI

Court House

117 Dick st Fayetteville NC 28301 Tel:323-6116

10/2015

Breakfast

1. Omelet (Ham, Onion, Tomato, Shredder Cheese) \$4.75
2. Grilled Ham or Turkey & Cheese \$2.75
3. Country Ham Biscuit \$2.50
4. Sausage or Bacon Biscuit \$2.35
5. Bagel \$1.40 / Cream Cheese \$2.35
6. French Toast(2 bread) \$2.75
7. Gravy Biscuit \$2.25
8. Grits: Small \$1.25 Large \$1.60

Breakfast Sandwich

1. Bacon Egg & Cheese Sandwich \$3.15
 2. Sausage Egg & Cheese Sandwich \$3.15
 3. Grill Ham Egg & Cheese Sandwich \$3.15
 - Toast or Biscuit w/ jelly \$0.99
 - Extra Cream Cheese \$0.85
 - Extra Cheese \$0.50
 - Extra Meat \$1.25
 - *Turkey Bacon (2 Slice) \$1.25
- * Egg white upon request \$0.99

Salads

- Garden Salad small \$3.25 Lg \$4.25
(Lettuce, Tomato, Cucumber, shredder cheese)
- Chef Salad small \$4.25 Lg \$5.50
(Turkey, Ham, Lettuce, Tomato, Cucumber, shredder cheese)
- Fried Chicken Salad (COB) \$5.50
(Fried Chicken, Lettuce, Tomato, Cucumber, shredder cheese)
- *Fruit Salad (seasonal) \$3.75

Extra Dressing \$0.50
(Ranch, Italian, French, 1000 Island, Honey Mustard)

Cold Sandwiches

Bread: White, Wheat, Pita

- *Make it combo with Fries 16oz drink \$3.00
* Make it combo with small chip 16oz drink \$1.70
1. BLT \$3.85
(Lettuce, Tomato, Mayo)
 2. Ham \$3.85
(Lettuce, Tomato, Mayo)
 3. Turkey Breast \$3.85
(Lettuce, Tomato, Mayo)
 4. Turkey & Ham \$3.85
(Lettuce, Tomato, Mayo)
 5. Happy Deli Club \$6.25
(Ham, Turkey, Bacon, Cheese, Lettuce, Tomato, Mayo)
 6. Egg salad \$3.00
 7. Tuna or Chicken Salad \$4.50
(Choice Lettuce & Tomato)
- French Fries \$1.85
Cheese Fries \$2.50
Egg Roll \$1.85
Extra Chili \$1.00
Extra Nacho Cheese \$1.00
Extra Meat \$1.25
Extra Slice Cheese \$0.50

Soup

- *(seasonal only)
- Small 10oz \$2.00
Large 12oz \$3.00

Hot Sandwiches

- *Make it combo with Fries 16oz drink \$3.00
*Make it combo with small chip 16oz drink \$1.70
1. Grilled Cheese \$2.50
 2. Hot Dog \$2.35
(Chili, Slaw, Mustard, Onion)
 3. Two Hot Dog \$4.25
(Chili, Slaw, Mustard, Onion)
 4. Hamburger \$2.35
(Chili, Slaw, Mustard, Onion)
 5. Cheese Burger \$2.85
(Chili, Slaw, Mustard, Onion)
 6. Sausage Dog \$3.50
(Chili, Slaw, Mustard, Onion)
 7. BBQ sandwich \$3.25
(Slaw)
 8. Three Chicken Tender \$3.60
 9. Gyro \$5.00
(Lettuce, Tomato, Onion, Tzatziki Sauce)

Special Item

1. Tuna Salad Platter \$5.50
(Tuna, Lettuce, Tomato, Cucumber, shredder cheese)
 2. Chicken Salad Platter \$5.50
(Chicken salad, Lettuce, Tomato, Cucumber, shredder cheese)
 3. Chicken in the cup \$3.25
(One scoop chicken salad w/ Lettuce, Tomato)
- Fountain Drink \$1.39
Coffee Small \$1.09 Large \$1.39
Cappuccino Small \$1.39 Large \$1.69

HAPPY DELI II

Happy Deli 1225 Ramsey st Fayetteville NC 28301

Tel 677-2233

08/2015

Breakfast

1. Omelet (Ham, Tomato, Onion, Shredder Cheese) \$4.75
 2. Grilled Ham or Turkey & Cheese \$2.75
 3. Country Ham Biscuit \$2.50
 4. Sausage or Bacon Biscuit \$2.35
 5. Bagel Cream Cheese \$2.35
 6. French Toast \$2.75
 7. Bacon Egg & Cheese \$3.15
 8. Sausage Egg & Cheese \$3.15
 9. Grilled Deli Ham Egg & Cheese \$3.15
 10. Breakfast Bowl \$3.99
 11. Breakfast Platter \$5.25
- Grits Small \$1.25 Large \$1.60
- *Turkey Bacon (2 Slice) \$1.25
- * Egg white upon request \$.99
- * Toast or Biscuit w/ jelly \$.99
- * Extra Cheese \$.50

Salad

- Garden Salad Small \$3.25 Lg \$4.25
- Chef Salad Small \$4.25 Lg \$5.50
- Grilled Chicken Salad \$6.25
- Fried Chicken Salad (COB) \$5.50
- Greek Salad \$6.25
- Taco Salad \$5.00

***Fruits Salad ** (Seasonal Only) \$3.75

Extra Dressing \$.50

(Ranch, Italian, French, 1000 Island, Honey Mustard)

Sandwich

- *Make it combo with Fries 16oz drink \$3.00
*Make it combo with small chip 16oz drink \$1.70
1. BLT \$3.85
(Lettuce, Tomato, Mayo)
 2. Ham \$3.85
(Lettuce, Tomato, Mayo)
 3. Turkey Breast \$3.85
(Lettuce, Tomato, Mayo)
 4. Turkey & Ham \$3.85
(Lettuce, Tomato, Mayo)
 5. Happy Deli Club \$6.25
(Turkey, Ham, Bacon, Cheese, Lettuce, Tomato, Mayo)
 6. Hot Dog \$2.35
(Chilli, Slaw, Onion, Mustard)
 7. Two Hot Dog \$4.25
(Chilli, Slaw, Onion, Mustard)
 8. Hamburger \$2.35
(Chilli, Slaw, Onion, Mustard)
 9. Cheese Burger \$2.85
(Chilli, Slaw, Onion, Mustard)
 10. Sausage Dog \$3.00
(Chilli, Slaw, Onion, Mustard)
 11. Tuna or Chicken Salad \$4.50
(Lettuce, Tomato)
 12. Grilled Chicken \$4.75
(Lettuce, Tomato, Mayo)
 13. BBQ sandwich \$3.25
(Slaw)
 14. Egg salad \$3.00
 15. Grilled Cheese \$2.50

*** Soup *** (Seasonal Only)

Small 10oz Cup \$2.25

Large 12oz \$3.25

Sub Sandwich

- *Make it combo with Fries 16oz drink \$3.00
*Make it combo with small chip 16oz drink \$1.70
1. Chicken Fillet Sub \$4.75
(Lettuce, Tomato, Mayo)
 2. Chicken Parmesan \$4.75
(Sauce, Shredder Cheese)
 3. Fish Fillet Sub \$4.50
(Tartar sauce, Lettuce, Tomato)
 4. Steak & Cheese \$5.00
(Grilled Onion, Lettuce, Tomato, Mayo)
 5. Gyro \$5.00
(Lettuce, Tomato, Onion, Tzatziki Sauce)

Special Item

Tuna or Chicken Salad Platter \$5.50

*Make it combo with Fries 16oz drink \$3.00
*Make it combo with small chip 16oz drink \$1.70

- * 5 wing \$4.25
- * 3 chicken Tender \$3.60
- French Fries \$1.85
- Cheese Fries \$2.75
- Corn Dog \$1.85
- Egg Roll \$1.85
- Extra Chilli \$1.00
- Extra Nacho Cheese \$1.00

Fountain Drink 16 oz \$1.39

Coffee: Small \$1.09 Large \$1.39

Cappuccino: Small \$1.39 Large \$1.69

Open 7 days a week • 7 am - 3 pm • (910) 396-4063

HAPPY DELI III



Breakfast

1. Omelet Cheese \$3.50
2. Omelet Ham & Cheese \$5.50
3. Omelet Vegetable \$5.25
4. Omelet Western \$6.00
(Ham, Green Pepper, Onion, Tomato, Cheese)
5. Grilled Ham or Turkey & Cheese \$3.00
6. French Toast (two pieces) \$2.75

Breakfast Sanwich

1. Grilled Deli Ham Egg & Cheese \$4.00
2. Bacon Egg & Cheese \$4.00
3. Sausage Egg & Cheese \$4.00

Breakfast Platter

Any one type meat with two Fresh Egg & Grits and toast \$6.00

Grits Small \$1.50 Large \$2.00
Toast w/ jelly & butter \$1.00

Salad

- Garden House Salad \$5.50
- Chef Salad \$7.00
- Grilled Chicken Salad \$7.00
- Fried Chicken Salad (COB) \$7.00
- Greek Salad \$7.00
- Extra Dressing \$0.50
- Ranch, Italian, 1000, honey mustard, French

Sandwich

1. BLT \$4.50
2. Ham \$4.00
3. Turkey Breast \$4.00
4. Turkey & Ham \$4.00
5. Tuna or Chicken Salad \$4.50
6. Grilled Chicken \$5.00
7. Happy Deli Club \$6.50
8. Grilled Cheese \$3.00
9. Hot Dog \$2.50
10. Sausage Dog \$4.00
11. BBQ sandwich \$4.50

Burgers (Lettuce, Tomato, Mayo)

Make it combo with Fries 16oz Drink \$3.00

1. Hamburger \$3.00
2. Cheese Burger \$3.50
3. Bacon Cheese Burger \$4.50
4. Jumbo Burger \$6.00

- French Fries \$2.00
- Cheese Fries \$3.00
- Sweet Potato Fries \$3.00
- Beer Crispy Onion Rings \$3.00
- Mozzarella Stix (5 Pces) \$4.00
- Egg Roll (Pork) \$2.00

Jumbo Wings

- 10(pic) \$10.00
- 22(pic) \$20.00
- 36(pic) \$30.00
- 48(pic) \$40.00

Combos

Make it combo with Fries 16oz Drink \$3.00

1. Chicken Fillet Sub combo \$5.00
(Lettuce, Tomato, Mayo)
2. Fish Fillet Sub combo \$5.00
(lettuce, Tomato, Tartar Sauce)
3. Steak & Cheese combo \$6.50
(Green Pepper, Onion, Cheese, Letter, Tomato, Mayo)
4. Gyro Combo (Lamb, Beef, Chicken) \$6.50
(Lettuce, Tomato, Onion, Tzatziki Sauce)
5. 6 wings Combo \$7.00
6. 10 Boneless Wings Combo \$6.00
7. 5 chicken Tender Combo \$6.00

Asian Speciality

1. Beef Bulgogi Dish (Korean) \$14.00
Steam Rice, yakimandu side kimchi
2. Chicken Bulgogi stem Rice \$9.50
3. Beef Bulgogi stem Rice \$9.50
4. Shrimp Fried Rice \$7.75
5. Beef Fried Rice \$7.50
6. Chicken Fried Rice \$7.50
7. Vegetable Fried Rice \$6.00
8. Yakimandu (1 Doz) \$5.50
(2 Doz) \$10.00
9. Kim Chi \$2.00

STRYKER



STRYKER GOLF COURSE

7105 Bragg Blvd,
Fort Bragg, North Carolina
910.396.3980



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Utley & Knowles, CPAs, PA

Certified Public Accountants

W. Lee Utley, CPA
Dale H. Knowles, CPA

AMERICAN INSTITUTE OF CPAs
N.C. ASSOCIATION OF CPAs

2715 Breezewood Avenue, Suite A
Fayetteville, North Carolina 28303
Phone: (910) 484-5555 • Fax: (910) 323-5777

October 12, 2015

Cumberland County Manager's Office
5th Floor, Room 507, Courthouse
117 Dick Street
Fayetteville, NC 28301

Re: Happy Deli of Fayetteville Inc.

To Whom it May Concern:

The above referenced has been a client of our office since 1997. It was for years operating under the name of Goy & Joys/Happy Deli.

This business has been operating as a restaurant establishment for many years and our office incorporated this client as an S-Corporation. Happy Deli of Fayetteville Inc. became incorporated as of July 23, 2015.

If there are any questions, please call.

Sincerely,

A handwritten signature in cursive script, appearing to read 'W. Lee Utley'.

Utley & Knowles
Certified Public Accountants

Utley & Knowles, CPAs, PA
2715 Breezewood Ave Suite A
Fayetteville, NC 28303
910-484-5555

COPY

ACCOUNTANTS COMPILATION REPORT

Shana B. Yi T/A Happy Deli
Fayetteville, North Carolina

We have compiled the accompanying statement of assets, liabilities and equity-income tax basis of Shana B. Yi T/A Happy Deli (a proprietorship) as of December 31, 2012, and the related statement of revenues and expenses-income tax basis for the year then ended. We have not audited or reviewed the accompanying financial statements and, accordingly, do not express an opinion or provide any assurance about whether the financial statements are in accordance with the income tax basis of accounting.

The owner is responsible for the preparation and fair presentation of the financial statements in accordance with the income tax basis of accounting and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statements.

Our responsibility is to conduct the compilation in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. The objective of a compilation is to assist management in presenting financial information in the form of financial statements without undertaking to obtain or provide any assurance that there are no material modifications that should be made to the financial statements.

The owner has elected to omit substantially all of the disclosures ordinarily included in financial statements prepared in accordance with the income tax basis of accounting. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Company's assets, liabilities, equity, revenues and expenses. Accordingly, the financial statements are not designed for those who are not informed about such matters.

Sincerely,



Utley & Knowles

Certified Public Accountants

May 21, 2013

COPY

Shana B. Yi T/A Happy Deli
STATEMENT OF ASSETS, LIABILITIES, AND
EQUITY-INCOME TAX BASIS
As of December 31, 2012

ASSETS

CURRENT ASSETS

Cash on Hand	\$	1,400.00
Cash in Bank-Wells Fargo		12,442.19
Inventory		<u>5,000.00</u>

Total Current Assets \$ 18,842.19

PROPERTY AND EQUIPMENT

Furniture, Fixtures & Equip.-Deli	14,448.00
Furniture, Fixtures & Equip-Ramsey	8,850.00
Autos & Trucks	14,484.71
Less: Accumulated Depreciation	<u>(36,387.25)</u>

Total Property and Equipment 1,395.46

OTHER ASSETS

Goodwill	8,000.00
Accumulated Amortization	<u>(5,022.19)</u>

Total Other Assets 2,977.81

TOTAL ASSETS \$ 23,215.46

Shana B. Yi T/A Happy Deli
STATEMENT OF ASSETS, LIABILITIES, AND
EQUITY-INCOME TAX BASIS
As of December 31, 2012

COPY

LIABILITIES AND EQUITY

CURRENT LIABILITIES

Accounts Payable-Trade	\$ 2,766.21
FICA Payable	568.88
Federal Tax Withheld	74.00
State Tax Withheld	201.00
Sales Tax Payable	1,028.75
Accrued Payroll Taxes	<u>814.11</u>

Total Current Liabilities \$ 5,452.95

LONG-TERM LIABILITIES

Total Liabilities 5,452.95

EQUITY

Investment Begin. of the Year	26,374.24
Withdrawals	1,154.07
Current Net Income (Loss)	<u>(9,765.80)</u>
Total Equity	<u>17,762.51</u>

TOTAL LIABILITIES AND
EQUITY \$ 23,215.46

COPY

Shana B. Yi T/A Happy Deli
STATEMENT OF REVENUE AND EXPENSES
INCOME TAX BASIS

	12 Months Ended	
	<u>December 31,</u>	%
Income		
Sales	\$ 208,914.26	100.00
Total Revenue	<u>208,914.26</u>	<u>100.00</u>
Cost of Goods Sold		
Purchases	<u>121,318.70</u>	<u>58.07</u>
Total Cost of Goods Sold	<u>121,318.70</u>	<u>58.07</u>
Gross Profit (Loss)	<u>87,595.56</u>	<u>41.93</u>
Operating Expenses		
Accounting & Legal	2,786.00	1.33
Amortization	533.33	0.26
Auto & Truck Expense	156.49	0.07
Contributions	150.00	0.07
Depreciation	1,060.43	0.51
Bank Service Charges	109.22	0.05
Credit Card Fees	1,373.44	0.66
Dues & Subscriptions	26.00	0.01
Equipment Rental	4,697.88	2.25
Insurance-Business	3,722.03	1.78
Licenses	160.00	0.08
Meals & Entertainment	3.21	0.00
Office Expense	153.38	0.07
Rent	12,498.97	5.98
Repairs & Maintenance	7,886.46	3.77
Salaries-Other	58,687.63	28.09
Supplies	582.49	0.28
Taxes-Payroll	7,739.24	3.70
Taxes-Other	<u>495.16</u>	<u>0.24</u>
Total Operating Expenses	<u>102,821.36</u>	<u>49.22</u>
Operating Income (Loss)	<u>(15,225.80)</u>	<u>(7.29)</u>
Other Income		
Franchise Fee	<u>5,460.00</u>	<u>2.61</u>
Total Other Income (Loss)	<u>5,460.00</u>	<u>2.61</u>
Net Income (Loss)	<u>\$ (9,765.80)</u>	<u>(4.67)</u>

See Accountants' Compilation Report
Utley & Knowles, CPAs, PA

Utley & Knowles, CPAs, PA
2715 Breezewood Ave Suite A
Fayetteville, NC 28303
910-484-5555

COPY

ACCOUNTANTS COMPILATION REPORT

Shana B. Yi T/A Happy Deli
Fayetteville, North Carolina

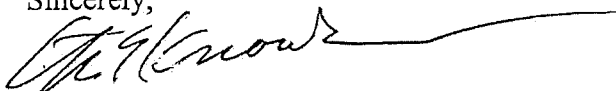
We have compiled the accompanying statement of assets, liabilities and equity-income tax basis of Shana B. Yi T/A Happy Deli (a proprietorship) as of December 31, 2013, and the related statement of revenues and expenses-income tax basis for the year then ended. We have not audited or reviewed the accompanying financial statements and, accordingly, do not express an opinion or provide any assurance about whether the financial statements are in accordance with the income tax basis of accounting.

The owner is responsible for the preparation and fair presentation of the financial statements in accordance with the income tax basis of accounting and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statements.

Our responsibility is to conduct the compilation in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. The objective of a compilation is to assist management in presenting financial information in the form of financial statements without undertaking to obtain or provide any assurance that there are no material modifications that should be made to the financial statements.

The owner has elected to omit substantially all of the disclosures ordinarily included in financial statements prepared in accordance with the income tax basis of accounting. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Company's assets, liabilities, equity, revenues and expenses. Accordingly, the financial statements are not designed for those who are not informed about such matters.

Sincerely,



Utley & Knowles
Certified Public Accountants

September 4, 2014

COPY

Shana B. Yi T/A Happy Deli
Statement of Assets, Liabilities and Equity
Income Tax Basis
As of December 31, 2013

ASSETS

CURRENT ASSETS

Cash on Hand	\$	1,600.00
Cash in Bank-Wells Fargo		7,983.33
Inventory		<u>5,000.00</u>

Total Current Assets \$ 14,583.33

PROPERTY AND EQUIPMENT

Furniture, Fixtures & Equip.-Deli	14,448.00
Furniture, Fixtures & Equip-Ramsey	8,850.00
Less: Accumulated Depreciation	<u>(22,866.40)</u>

Total Property and Equipment 431.60

OTHER ASSETS

Goodwill	8,000.00
Accumulated Amortization	<u>(5,555.52)</u>

Total Other Assets 2,444.48

TOTAL ASSETS \$ 17,459.41

COPY

Shana B. Yi T/A Happy Deli
Statement of Assets, Liabilities and Equity
Income Tax Basis
As of December 31, 2013

LIABILITIES AND EQUITY

CURRENT LIABILITIES

Accounts Payable-Trade	\$	4,303.34
FICA Payable		1,094.39
Federal Tax Withheld		66.00
State Tax Withheld		334.01
Sales Tax Payable		1,155.73
Accrued Payroll Taxes		<u>1,563.92</u>

Total Current Liabilities \$ 8,517.39

LONG-TERM LIABILITIES

Total Liabilities 8,517.39

EQUITY

Investment Begin. of the Year	17,762.51
Withdrawals	(6,022.47)
Current Net Income (Loss)	<u>(2,798.02)</u>
Total Equity	<u>8,942.02</u>

TOTAL LIABILITIES AND EQUITY \$ 17,459.41

COPY

Shana B. Yi T/A Happy Deli
Statement of Revenue and Expenses
Income Tax Basis

	12 Months Ended	%
	<u>December 31,</u>	
Income		
Sales	\$ 184,335.38	100.00
Total Revenue	<u>184,335.38</u>	<u>100.00</u>
Cost of Goods Sold		
Purchases	<u>96,191.70</u>	<u>52.18</u>
Total Cost of Goods Sold	<u>96,191.70</u>	<u>52.18</u>
Gross Profit (Loss)	<u>88,143.68</u>	<u>47.82</u>
Operating Expenses		
Accounting & Legal	2,921.00	1.58
Amortization	533.33	0.29
Auto & Truck Expense	3,390.00	1.84
Depreciation	963.86	0.52
Bank Service Charges	345.15	0.19
Credit Card Fees	1,600.42	0.87
Dues & Subscriptions	26.00	0.01
Equipment Rental	4,697.88	2.55
Insurance-Business	3,913.38	2.12
Licenses	661.05	0.36
Office Expense	107.16	0.06
Rent	12,753.97	6.92
Repairs & Maintenance	4,421.92	2.40
Salaries-Other	57,299.61	31.08
Taxes-Payroll	8,043.67	4.36
Taxes-Other	390.39	0.21
Telephone	<u>1,976.91</u>	<u>1.07</u>
Total Operating Expenses	<u>104,045.70</u>	<u>56.44</u>
Operating Income (Loss)	<u>(15,902.02)</u>	<u>(8.63)</u>
Other Income		
Franchise Fee	<u>13,104.00</u>	<u>7.11</u>
Total Other Income (Loss)	<u>13,104.00</u>	<u>7.11</u>
Net Income (Loss)	<u>\$ (2,798.02)</u>	<u>(1.52)</u>

See Accountants' Compilation Report
 Utley & Knowles, CPAs, PA

Utley & Knowles, CPAs, PA
2715 Breezewood Ave Suite A
Fayetteville, NC 28303
910-484-5555

COPY

ACCOUNTANTS COMPILATION REPORT

Shana B. Yi T/A Happy Deli
Fayetteville, North Carolina

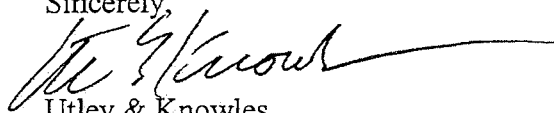
We have compiled the accompanying statement of assets, liabilities and equity-income tax basis of Shana B. Yi T/A Happy Deli (a proprietorship) as of December 31, 2014, and the related statement of revenues and expenses-income tax basis for the year then ended. We have not audited or reviewed the accompanying financial statements and, accordingly, do not express an opinion or provide any assurance about whether the financial statements are in accordance with the income tax basis of accounting.

The owner is responsible for the preparation and fair presentation of the financial statements in accordance with the income tax basis of accounting and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statements.

Our responsibility is to conduct the compilation in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. The objective of a compilation is to assist management in presenting financial information in the form of financial statements without undertaking to obtain or provide any assurance that there are no material modifications that should be made to the financial statements.

The owner has elected to omit substantially all of the disclosures ordinarily included in financial statements prepared in accordance with the income tax basis of accounting. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Company's assets, liabilities, equity, revenues and expenses. Accordingly, the financial statements are not designed for those who are not informed about such matters.

Sincerely,



Utley & Knowles
Certified Public Accountants

July 24, 2015

COPY

Shana B. Yi T/A Happy Deli
Statement of Assets, Liabilities and Equity
Income Tax Basis
As of December 31, 2014

ASSETS

CURRENT ASSETS

Cash on Hand	\$	2,000.00
Cash in Bank-Wells Fargo		16,031.86
Inventory		<u>12,000.00</u>

Total Current Assets \$ 30,031.86

PROPERTY AND EQUIPMENT

Furniture, Fixtures & Equip.-Deli	14,448.00
Furniture, Fixtures & Equip-Ramsey	8,850.00
Less: Accumulated Depreciation	<u>(23,154.13)</u>

Total Property and Equipment 143.87

OTHER ASSETS

Goodwill	8,000.00
Accumulated Amortization	<u>(6,088.85)</u>

Total Other Assets 1,911.15

TOTAL ASSETS \$ 32,086.88

COPY

Shana B. Yi T/A Happy Deli
Statement of Assets, Liabilities and Equity
Income Tax Basis
As of December 31, 2014

LIABILITIES AND EQUITY

CURRENT LIABILITIES

FICA Payable	\$	1,192.96
Federal Tax Withheld		210.00
State Tax Withheld		434.00
Sales Tax Payable		1,506.32
Accrued Payroll Taxes		<u>1,463.68</u>

Total Current Liabilities \$ 4,806.96

LONG-TERM LIABILITIES

Total Liabilities 4,806.96

EQUITY

Investment Begin. of the Year	8,942.02
Withdrawals	(7,114.14)
Current Net Income (Loss)	<u>25,452.04</u>
Total Equity	<u>27,279.92</u>

TOTAL LIABILITIES AND EQUITY \$ 32,086.88

Shana B. Yi T/A Happy Deli
Statement of Revenue and Expenses
Income Tax Basis

COPY

	<u>12 Months Ended</u> <u>December 31, 2014</u>	%
Income		
Sales	\$ 183,657.78	100.00
Total Revenue	<u>183,657.78</u>	<u>100.00</u>
Cost of Goods Sold		
Purchases	70,568.38	38.42
Total Cost of Goods Sold	<u>70,568.38</u>	<u>38.42</u>
Gross Profit (Loss)	<u>113,089.40</u>	<u>61.58</u>
Operating Expenses		
Accounting & Legal	2,427.00	1.32
Amortization	533.33	0.29
Auto & Truck Expense	3,360.00	1.83
Depreciation	287.73	0.16
Bank Service Charges	263.30	0.14
Credit Card Fees	1,989.37	1.08
Equipment Rental	191.82	0.10
Insurance-Business	2,812.76	1.53
Licenses	1,182.21	0.64
Office Expense	424.04	0.23
Rent	12,639.53	6.88
Repairs & Maintenance	6,262.25	3.41
Salaries-Other	59,030.26	32.14
Supplies	370.96	0.20
Taxes-Payroll	7,804.08	4.25
Taxes-Other	92.83	0.05
Telephone	1,061.40	0.58
Travel & Lodging	8.49	0.00
Total Operating Expenses	<u>100,741.36</u>	<u>54.85</u>
Operating Income (Loss)	<u>12,348.04</u>	<u>6.72</u>
Other Income		
Franchise Fee	13,104.00	7.14
Total Other Income (Loss)	<u>13,104.00</u>	<u>7.14</u>
Net Income (Loss)	<u>\$ 25,452.04</u>	<u>13.86</u>

See Accountants' Compilation Report
 Utley & Knowles, CPAs, PA

STATE FARM FIRE AND CASUALTY COMPANY
A STOCK COMPANY WITH HOME OFFICES IN BLOOMINGTON, ILLINOIS

3 Ravinia Drive
Atlanta GA 30346-2117

AT2 O-07-6904-FB9D F Z

000616 3125

YI, JAE
DBA HAPPY DELI
117 DICK ST
FAYETTEVILLE NC 28301-5763



Policy Number 93-CE-F920-1

WARNING: THIS PROPERTY INSURANCE POLICY DOES NOT PROTECT YOU AGAINST LOSSES FROM FLOODS, EARTHQUAKES, MUDSLIDES, MUDFLOWS, OR LANDSLIDES. YOU SHOULD CONTACT YOUR INSURANCE COMPANY OR AGENT TO DISCUSS YOUR OPTIONS FOR OBTAINING COVERAGE FOR THESE LOSSES. THIS IS NOT A COMPLETE LISTING OF ALL OF THE CAUSES OF LOSSES NOT COVERED UNDER YOUR POLICY. YOU SHOULD READ YOUR ENTIRE POLICY TO UNDERSTAND WHAT IS COVERED AND WHAT IS NOT COVERED.

3 Ravinia Drive
Atlanta GA 30346-2117

Named Insured

O-07-6904-FB9D F Z

000611 3125

YI, JAE
DBA HAPPY DELI
117 DICK ST
FAYETTEVILLE NC 28301-5763

Policy Number 93-CE-F920-1

Policy Period	Effective Date	Expiration Date
12 Months	JUL 2 2015	JUL 2 2016

The policy period begins and ends at 12:01 am standard time at the premises location.

Agent and Mailing Address

L JONES INS AND FIN SVCS INC
2151 SKIBO RD STE 175
FAYETTEVILLE NC 28314-0265

PHONE: (910) 487-0404
(910) 487-0402

Shop Policy

Automatic Renewal - If the **policy period** is shown as **12 months**, this policy will be renewed automatically subject to the premiums, rules and conditions in effect for each succeeding policy period. If this policy is terminated, we will give you and the Mortgagee/Lienholder written notice in accordance with the policy provisions or as required by law.

Policy Type: Individual

NOTICE: Information concerning changes in your policy language is included. Please call your agent if you have any questions.

POLICY PREMIUM \$ 900.00

Discounts Applied:
Years in Business
Sprinkler
Claim Record

RENEWAL DECLARATIONS (CONTINUED)

od Shop Policy for YI, JAE
 Policy Number 93-CE-F920-1

SECTION I - PROPERTY SCHEDULE

Location Number	Location of Described Premises	Limit of Insurance* Coverage A - Buildings	Limit of Insurance* Coverage B - Business Personal Property	Seasonal Increase-Business Personal Property
001	117 DICK ST FAYETTEVILLE NC 28301-5763	No Coverage	\$ 20,000	25%
002	1225 RAMSEY ST FAYETTEVILLE NC 28301-4401	No Coverage	\$ 20,000	25%
003	1219 BRAGG BLVD BLDG K FORT BRAGG NC 28310-7503	No Coverage	\$ 25,000	25%

As of the effective date of this policy, the Limit of Insurance as shown includes any increase in the limit due to Inflation Coverage.

SECTION I - INFLATION COVERAGE INDEX(ES)

Coverage A - Inflation Coverage Index: N/A
 Coverage B - Consumer Price Index: 238.3

SECTION I - DEDUCTIBLES

Basic Deductible \$1,000

MAY 08 2015

RENEWAL DECLARATIONS (CONTINUED)

Food Shop Policy for YI, JAE
 Policy Number 93-CE-F920-1

Special Deductibles:

Money and Securities	\$250	Employee Dishonesty	\$250
Equipment Breakdown	\$1,000		

Other deductibles may apply - refer to policy.

SECTION I - EXTENSIONS OF COVERAGE - LIMIT OF INSURANCE - EACH DESCRIBED PREMISES

The coverages and corresponding limits shown below apply separately to each described premises shown in these declarations, unless indicated by "See Schedule." If a coverage does not have a corresponding limit shown below, it has "Included" indicated, please refer to that policy provision for an explanation of that coverage.

COVERAGE	LIMIT OF INSURANCE
Accounts Receivable	
On Premises	See Schedule
Off Premises	See Schedule
Arson Reward	\$5,000
Back-Up Of Sewer Or Drain	See Schedule
Collapse	Included
Damage To Non-Owned Buildings From Theft, Burglary Or Robbery	Coverage B Limit
Debris Removal	25% of covered loss
Equipment Breakdown	Included
Fire Department Service Charge	\$5,000
Fire Extinguisher Systems Recharge Expense	\$5,000
Food Contamination	
Additional Advertising Expenses	\$3,000
Per Occurrence	\$10,000
Forgery Or Alteration	\$10,000
Glass Expenses	Included
Increased Cost Of Construction And Demolition Costs (applies only when buildings are insured on a replacement cost basis)	10%

RENEWAL DECLARATIONS (CONTINUED)

od Shop Policy for YI, JAE
 Policy Number 93-CE-F920-1

Money And Securities (Off Premises)	See Schedule
Money And Securities (On Premises)	See Schedule
Money Orders And Counterfeit Money	\$1,000
Newly Acquired Business Personal Property (applies only if this policy provides Coverage B - Business Personal Property)	\$100,000
Newly Acquired Or Constructed Buildings (applies only if this policy provides Coverage A - Buildings)	\$250,000
Ordinance Or Law - Equipment Coverage	Included
Outdoor Property	See Schedule
Personal Effects (applies only to those premises provided Coverage B - Business Personal Property)	\$2,500
Personal Property Off Premises	\$15,000
Pollutant Clean Up And Removal	\$10,000
Preservation Of Property	30 Days
Property Of Others (applies only to those premises provided Coverage B - Business Personal Property)	See Schedule
Signs	See Schedule
Spoilage (applies only to those premises provided Coverage B - Business Personal Property)	
Expediting Expenses	See Schedule
On Premises	See Schedule
Off Premises	See Schedule
Valuable Papers And Records	
On Premises	See Schedule
Off Premises	See Schedule
Water Damage, Other Liquids, Powder Or Molten Material Damage	Included

MAY 08 2015

RENEWAL DECLARATIONS (CONTINUED)

od Shop Policy for YI, JAE
 Policy Number 93-CE-F920-1

SECTION I - EXTENSIONS OF COVERAGE - LIMIT OF INSURANCE - SCHEDULE

The coverages and corresponding limits shown below apply only to the described premises as shown.

LOCATION	COVERAGE	LIMIT OF INSURANCE
0001	Signs	\$10,000
	Back-Up Of Sewer Or Drain	\$15,000
	Money And Securities (On Premises)	\$10,000
	Money And Securities (Off Premises)	\$5,000
	Property Of Others (applies only to those premises provided Coverage B - Business Personal Property)	\$2,500
	Accounts Receivable (On Premises)	\$10,000
	Accounts Receivable (Off Premises)	\$5,000
	Spoilage (applies only to those premises provided Coverage B - Business Personal Property) (Expediting Expenses)	\$1,000
	Spoilage (applies only to those premises provided Coverage B - Business Personal Property) (On Premises)	\$15,000
	Spoilage (applies only to those premises provided Coverage B - Business Personal Property) (Off Premises)	\$5,000
	Outdoor Property	\$5,000
	Valuable Papers and Records (On Premises)	\$10,000
	Valuable Papers and Records (Off Premises)	\$5,000
	0002	Signs
Back-Up Of Sewer Or Drain		\$15,000
Money And Securities (On Premises)		\$10,000
Money And Securities (Off Premises)		\$5,000
Property Of Others (applies only to those premises provided Coverage B - Business Personal Property)		\$2,500
Accounts Receivable (On Premises)		\$10,000
Accounts Receivable (Off Premises)		\$5,000
Spoilage (applies only to those premises provided Coverage B - Business Personal Property) (Expediting Expenses)		\$1,000
Spoilage (applies only to those premises provided Coverage B - Business Personal Property) (On Premises)		\$15,000
Spoilage (applies only to those premises provided Coverage B - Business Personal Property) (Off Premises)		\$5,000
Outdoor Property		\$5,000
Valuable Papers and Records (On Premises)		\$10,000
Valuable Papers and Records (Off Premises)		\$5,000
0003		Signs
	Back-Up Of Sewer Or Drain	\$15,000
	Money And Securities (On Premises)	\$10,000
	Money And Securities (Off Premises)	\$5,000

RENEWAL DECLARATIONS (CONTINUED)

od Shop Policy for YI, JAE
 ily Number 93-CE-F920-1

Property Of Others (applies only to those premises provided Coverage B - Business Personal Property)	\$2,500
Accounts Receivable (On Premises)	\$10,000
Accounts Receivable (Off Premises)	\$5,000
Spoilage (applies only to those premises provided Coverage B - Business Personal Property) (Expediting Expenses)	\$1,000
Spoilage (applies only to those premises provided Coverage B - Business Personal Property) (On Premises)	\$15,000
Spoilage (applies only to those premises provided Coverage B - Business Personal Property) (Off Premises)	\$5,000
Outdoor Property	\$5,000
Valuable Papers and Records (On Premises)	\$10,000
Valuable Papers and Records (Off Premises)	\$5,000

SECTION I - EXTENSIONS OF COVERAGE - LIMIT OF INSURANCE - PER POLICY

The coverages and corresponding limits shown below are the most we will pay regardless of the number of described premises shown in these Declarations.

COVERAGE	LIMIT OF INSURANCE
Dependent Property - Loss Of Income	\$5,000
Employee Dishonesty	\$10,000
Utility Interruption - Loss Of Income	\$10,000
Loss Of Income And Extra Expense	Actual Loss Sustained - 12 Months

MAY 08 2015

SECTION II - LIABILITY

COVERAGE	LIMIT OF INSURANCE
Coverage L - Business Liability	\$1,000,000
Coverage M - Medical Expenses (Any One Person)	\$5,000
Damage To Premises Rented To You	\$300,000

RENEWAL DECLARATIONS (CONTINUED)

Food Shop Policy for YI, JAE
 Policy Number 93-CE-F920-1

AGGREGATE LIMITS	LIMIT OF INSURANCE
Products/Completed Operations Aggregate	\$2,000,000
General Aggregate	\$2,000,000

Each paid claim for Liability Coverage reduces the amount of insurance we provide during the applicable annual period. Please refer to Section II - Liability in the Coverage Form and any attached endorsements.

Your policy consists of these Declarations, the BUSINESSOWNERS COVERAGE FORM shown below, and any other forms and endorsements that apply, including those shown below as well as those issued subsequent to the issuance of this policy.

FORMS AND ENDORSEMENTS

MP-4100	Businessowners Coverage Form
MP-6999.2	*Terrorism Insurance Cov Notice
MP-4702	Food Contamination
MP-4233	Amendatory Endorsement
MP-4705	Loss of Income & Extra Expense
MP-4710	Employee Dishonesty
MP-4709	Money and Securities
MP-4775	Spoilage Coverage
MP-4706	Back-Up of Sewer or Drain
MP-4704	Dependent Prop Loss of Income
MP-4703	Utility Interruption Loss Incm
MP-6007	Inland Marine Attach Dec
	* New Form Attached

RENEWAL DECLARATIONS (CONTINUED)

od Shop Policy for YI, JAE
Policy Number 93-CE-F920-1

s policy is issued by the State Farm Fire and Casualty Company.

Participating Policy

u are entitled to participate in a distribution of the earnings of the company as determined by our Board of Directors in
ordance with the Company's Articles of Incorporation, as amended.

Witness Whereof, the State Farm Fire and Casualty Company has caused this policy to be signed by its President and
cretary at Bloomington, Illinois.

Lynne M. Yowell
Secretary

Edward B. Rust Jr.
President

MAY 08 2015

NOTICE TO POLICYHOLDER:

For a comprehensive description of coverages and forms, please refer to your policy.

Policy changes requested before the "Date Prepared", which appear on this notice, are effective on the Renewal Date of this
policy unless otherwise indicated by a separate endorsement, binder, or amended declarations. Any coverage forms attached
to this notice are also effective on the Renewal Date of this policy.

Policy changes requested after the "Date Prepared" will be sent to you as an amended declarations or as an endorsement to
the policy. Billing for any additional premium for such changes will be mailed at a later date.

During the past year, you've acquired any valuable property items, made any improvements to insured property, or have any
questions about your insurance coverage, contact your State Farm agent.

Please keep this with your policy.

RENEWAL DECLARATIONS (CONTINUED)

od Shop Policy for YI, JAE
Policy Number 93-CE-F920-1

Structure coverage amount....

It is up to you to choose the coverage and limits that meet your needs. We recommend that you purchase a coverage limit equal to the estimated replacement cost of your structure. Replacement cost estimates are available from building contractors, replacement cost appraisers, or, your agent can provide an estimate from Xactware, Inc.[®] using information you provide about your structure. We can accept the type of estimate you choose as long as it provides a reasonable level of detail about your structure. State Farm[®] does not guarantee that any estimate will be the actual future cost to rebuild your structure. Higher limits are available at higher premiums. Lower limits are also available, as long as the amount of coverage meets our underwriting requirements. We encourage you to periodically review your coverages and limits with your agent and to notify us of any changes or additions to your structure.

STATE FARM FIRE AND CASUALTY COMPANY
A STOCK COMPANY WITH HOME OFFICES IN BLOOMINGTON, ILLINOIS

3 Ravinia Drive
Atlanta GA 30346-2117

INLAND MARINE ATTACHING DECLARATIONS

O-07-6904-FB9D F Z

Named Insured

YI, JAE
DBA HAPPY DELI
117 DICK ST
FAYETTEVILLE NC 28301-5763

Policy Number	93-CE-F920-1	
Policy Period	Effective Date	Expiration Date
12 Months	JUL 2 2015	JUL 2 2016
The policy period begins and ends at 12:01 am standard time at the premises location.		

ATTACHING INLAND MARINE

Automatic Renewal - If the **policy period** is shown as **12 months**, this policy will be renewed automatically subject to the premiums, rules and conditions in effect for each succeeding policy period. If this policy is terminated, we will give you and the Mortgagee/Lienholder written notice in accordance with the policy provisions or as required by law.

Annual Policy Premium Included

The above Premium Amount is included in the Policy Premium shown on the Declarations.

This policy consists of these Declarations, the INLAND MARINE CONDITIONS shown below, and any other forms and endorsements that are attached, including those shown below as well as those issued subsequent to the issuance of this policy.

Options, and Endorsements

- 8739 Inland Marine Conditions
- 8743 Inland Marine Computer Prop

Reverse for Schedule Page with Limits

Prepared
MAY 08 2015
1-6007

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ATTACHING INLAND MARINE SCHEDULE PAGE

ATTACHING INLAND MARINE

DESCRIPTION NUMBER	COVERAGE	LIMIT OF INSURANCE	DEDUCTIBLE AMOUNT	ANNUAL PREMIUM
-8743	Inland Marine Computer Prop Loss of Income and Extra Expense	\$ 25,000 \$ 25,000	\$ 500	Included Included

MAY 08 2015

OTHER LIMITS AND EXCLUSIONS MAY APPLY - REFER TO YOUR POLICY

prepared
MAY 08 2015
1-6007

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In accordance with the Terrorism Risk Insurance Act of 2002 as amended and extended by the Terrorism Risk Insurance Program Reauthorization Act of 2015, this disclosure is part of your policy.

FE-6999.2 POLICYHOLDER DISCLOSURE NOTICE OF TERRORISM INSURANCE COVERAGE

Coverage for acts of terrorism is not excluded from your current policy. However your policy does contain other exclusions which may be applicable, such as an exclusion for nuclear hazard. You are hereby notified that under the Terrorism Risk Insurance Act, as amended in 2015, the definition of act of terrorism has changed. As defined in Section 102(1) of the Act: The term "act of terrorism" means any act that is certified by the Secretary of the Treasury—in consultation with the Secretary of Homeland Security, and the Attorney General of the United States—to be an act of terrorism; to be a violent act or an act that is dangerous to human life, property, or infrastructure; to have resulted in damage within the United States, or outside the United States in the case of certain air carriers or vessels or the premises of a United States mission; and to have been committed by an individual or individuals as part of an effort to coerce the civilian population of the United States or to influence the policy or affect the conduct of the United States Government by coercion. Under this policy, any covered losses resulting from certified acts of terrorism may be partially reimbursed by the United States Government under a formula established by the Terrorism Risk Insurance Act, as amended. Under the formula, the United States Government generally reimburses 85% through 2015; 84% beginning on January 1, 2016; 83% beginning on

January 1, 2017; 82% beginning on January 1, 2018; 81% beginning on January 1, 2019; and 80% beginning on January 1, 2020 of covered terrorism losses exceeding the statutorily established deductible paid by the insurance company providing the coverage. The Terrorism Risk Insurance Act, as amended, contains a \$100 billion cap that limits U.S. Government reimbursement as well as insurers' liability for losses resulting from certified acts of terrorism when the amount of such losses exceeds \$100 billion in any one calendar year. If the aggregate insured losses for all insurers exceed \$100 billion, your coverage may be reduced.

There is no separate premium charged to cover insured losses caused by terrorism. Your insurance policy establishes the coverage that exists for insured losses. This notice does not expand coverage beyond that described in your policy.

THIS IS YOUR NOTIFICATION THAT UNDER THE TERRORISM RISK INSURANCE ACT, AS AMENDED, ANY LOSSES RESULTING FROM CERTIFIED ACTS OF TERRORISM UNDER YOUR POLICY MAY BE PARTIALLY REIMBURSED BY THE UNITED STATES GOVERNMENT AND MAY BE SUBJECT TO A \$100 BILLION CAP THAT MAY REDUCE YOUR COVERAGE.

FE-6999.2

IMPORTANT NOTICE . . . Data Compromise Coverage Now Available

Nearly all businesses collect and retain personal information about their clients, employees and business associates. Yet many businesses lack the resources to respond effectively in the event this data is stolen or released when it is in their care, custody or control.

If a data breach occurs, a business may be required to notify all parties who were affected by the breach, effectively communicate the nature of the loss or disclosure and, if warranted, provide credit monitoring assistance and identity restoration case management service to those affected. Many states already require businesses to provide these services.

Data Compromise coverage may help a business respond to the expense of service obligations following a covered data breach.

Coverage Summary

Data Compromise coverage is designed to help a business investigate a data breach, notify individuals and provide credit monitoring, case management and other services that help prevent identity theft and fraud following a covered breach of non-public personal information. Data Compromise coverage may be available for certain necessary and reasonable expenses including:

- Legal and forensic information technology reviews;
- Notification to affected individuals; and
- Service to affected individuals including:
 - Informational materials;
 - Toll-free help line;
 - Credit report monitoring; and
 - Identity restoration case management.

If you choose to purchase Data Compromise coverage, Identity Restoration coverage will be included for your business at no additional cost.

No one can predict if a covered data breach will occur, but you are able to protect your business from certain response costs a breach may create. If you are interested in adding Data Compromise coverage to your policy, contact your State Farm® agent to see if your business qualifies.

Fiscal 1999-2000 Year

Certificate of Excellence

Awarded To

Court House Deli

117 Dick St
Fayetteville, NC 28301

for maintaining a sanitation rating of
95% or above in Food Service

Cumberland County Health Department
Division of Environmental Health

Janet M. Kirkbloom
Health Director

John A. Faubus
Chairman, Board of Health

Food Service

Certificate of Excellence

Awarded To

COURT HOUSE DELI

117 DICK STREET
FAYETTEVILLE NC 28301

*for maintaining a sanitation rating of
95% or higher for fiscal year 2002 - 2003*

Cumberland County Health Department
Division of Environmental Health



Wayne Reiger

Health Director

Eleanor L. Smith

Chairman, Board of Health

Food Service

Certificate of Excellence

Awarded To

Court House Happy Deli

117 Dick Street

Fayetteville, North Carolina

*for maintaining a sanitation rating of
95% or higher for fiscal year 2004 – 2005*

Cumberland County Department of Public Health
Division of Environmental Health



Health Director

Chairman, Board of Health

Food Service

Certificate of Excellence

Awarded To

Court House Happy Deli

117 Dick Street

Fayetteville, North Carolina

*for maintaining a sanitation rating of
95% or higher for fiscal year 2005 – 2006*

Cumberland County Department of Public Health
Division of Environmental Health



Wayne Rayne
Health Director

[Signature]
Chairman, Board of Health

*Certificate of Excellence
In Food Service*

Awarded to

COURT HOUSE HAPPY DELI 48 seats

117 DICK ST.

Fayetteville, NC

*for maintaining a sanitation rating in the top 15% of category
for fiscal year 2006 – 2007.*

*Cumberland County Department of Public Health
Division of Environmental Health*



Health Director



Chairman, Board of Health
Jeff Reitzel, PE

SANITATION RATING

A 98.0

This is to certify that

COURT HOUSE HAPPY DELI

was inspected on SEPTEMBER 1st 20 ¹⁵ .

North Carolina Department of Health and Human Services

Division of Public Health
Environmental Health Section



By ANNAB. STEPHENSON
Registered Environmental Health Specialist



DEPARTMENT OF PUBLIC HEALTH
227 Fountainhead Lane • Fayetteville, North Carolina 28301
(910) 433-3600 • Fax: (910) 433-3659

November 26, 2007

Dear Food Service Establishment Manager:

According to the records at Cumberland County Department of Public Health, your food service establishment has maintained a sanitation rating in the top 15% of category for the past fiscal year which began on July 1, 2006 and ended June 30, 2007. This excellent sanitation rating indicates that you and your staff are diligent and conscientious toward providing a clean establishment and clean safe foods for your patrons.

On behalf of the Cumberland County Board of Health and the Cumberland County Department of Public Health, I would like to congratulate you for this outstanding accomplishment. Enclosed with this correspondence you will find a Golden A Certificate of Excellence that has been awarded to your food service business. Please feel free to prominently display it in a place where your patrons can recognize this great achievement.

Respectfully,

Jeff Reitzel, Chairman
Cumberland County Board of Health

Enclosure

Celebrating Our Past... Embracing Our Future

ServSafe
National Restaurant Association

EXAM FORM NO. 10418

CERTIFICATE NO. 11946852

ServSafe® CERTIFICATION

TO PENNY M RICE

for successfully completing the standards set forth for the ServSafe® Food Protection Manager Certification Examination, which is accredited by the American National Standards Institute (ANSI)-Conference for Food Protection (CFP).

01/29/2015

DATE OF EXPIRATION

01/29/2020

DATE OF EXPIRATION

Local laws apply. Check local health department for recertification requirements.



#0655

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©2014 National Restaurant Association Solutions, LLC

In accordance with Maritime Labour Convention 2006
Resolution AD44 N 065-2013 (Regulation 3.2, Standard
A3.2) of the Maritime Labour Convention, 2006

CUMBERLAND COUNTY
DEPARTMENT OF SOCIAL SERVICES
Heartbeat Award



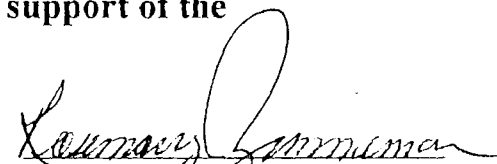
PRESENTED TO

Jai Yi

FOR

your dedicated service to Cumberland County families in support of the
Families Helping Families initiative.

April 30, 2008
DATE


Rosemary Zimmerman
Interim Director, Cumberland County
Department of Social Services

The Fayetteville Observer

Happy Deli works to keep customers smiling

HAPPY DELI

■ **Address:**
The basement of the Cumberland County Courthouse, 117 Dick St.

■ **Contact:**
323-6116 or happydeli.wordpress.com

■ **Hours:**
7:30 a.m. to 3 p.m. Monday through Friday. Closed Saturday and Sunday.

■ **Specialties:**
Breakfast, sandwiches and salads

By Michael Futch
Staff writer

The verdict is in: The Happy Deli in the Cumberland County Courthouse has been found not guilty of charging exorbitant prices for its food.

In fact, the most expensive item on the menu is the \$6 Happy Deli club, with most of the sandwiches, salads and other dishes priced below \$5.

The deli, which operates in the basement of the building, has become a mainstay for courthouse employees and those attending courtroom trials and conducting legal business. The deli is open to the general public, but diners need to go through security at the courthouse entrances.

"I have no interest in court cases, but I'm excited every day to see so many different people," said Jay Yi, an Army veteran and native of Korea who manages the business for his wife, Shana.

The couple owns a trio of Happy Deli locations in the area. Jay Yi also oversees those restaurants in the Cumberland County Department of Social Services building and at Stryker Golf Course on Fort Bragg.

He first came to the United States in 1974 from Seoul and joined the military after high school graduation. Before he retired from the Army in 1999, the Yis were running Go & Joy's Pizza and Subs in Spring Lake.

Eleven years ago, they took over the deli in the



Staff photo by Michael Futch

Jay Yi cooks a ham, tomato and onion omelet at Happy Deli in the Cumberland County Courthouse.

courthouse.

These days, breakfast and lunch fare are on the deli docket, with breakfast served from 7:30 to 11 a.m.

The chicken salad sandwich, at \$4.25, is the signature sandwich. "We make it fresh every morning," Jay Yi said.

But customers have come to relish the ham,

tomato and onion omelet (\$4.50); the sausage, egg and cheese sandwich (\$3.15); and the hot dogs (\$2.25, or two for \$4).

A bag of popcorn goes for an unusually priced 92 cents.

"Just for fun," he said with a smile.

After all, it is the Happy Deli.

Unlike the speed of most court cases, the food is served up fast. Time can be a factor at the courthouse — with scheduled cases and lunch breaks and 15-minute courtroom recesses. At 55, Yi remains a fleet-footed figure in the kitchen.

"Even when the line's out the door, it takes about five minutes," said assistant manager Kathleen Fleming. "He's like a Ninja."

The deli can seat 45 to 50 people, and Yi said it's often full at lunchtime.

"People come and go," he said. "They say, 'Thank you.' They enjoy it."

Among them is Neisha Gilliam, deputy clerk of court. She's a regular.

"They know what I want," she said. "I usually get scrambled eggs with cheese. It's very convenient. Friendly."

The jury has spoken.

Case closed.

Staff writer Michael Futch can be reached at futchm@fayobserver.com or 486-3529.



EXAM FORM NO. 10418

CERTIFICATE NO. 12031434

ServSafe® CERTIFICATION

TO JAE Y YI

for successfully completing the standards set forth for the ServSafe® Food Protection Manager Certification Examination, which is accredited by the American National Standards Institute (ANSI)-Conference for Food Protection (CFP).

02/24/2015
DATE OF EXAMINATION

02/24/2020
DATE OF EXPIRATION
Local laws apply. Check with your local health agency for recertification requirements.

[Handwritten Signature]



#0655



CUMBERLAND
★ **COUNTY** ★
NORTH CAROLINA

ENGINEERING & INFRASTRUCTURE DEPARTMENT

Engineering Division · Facilities Management Division · Landscaping & Grounds Division · Public Utilities Division

**MEMO FOR THE AGENDA OF THE
NOVEMBER 5, 2015 MEETING OF THE FACILITIES COMMITTEE**

TO: FACILITIES COMMITTEE
FROM: JEFFERY P. BROWN, PE, E & I DIRECTOR
THROUGH: AMY H. CANNON, COUNTY MANAGER
DATE: OCTOBER 29, 2015
SUBJECT: NATIONAL FLOOD INSURANCE PROGRAM'S (NFIP)
COMMUNITY RATING SYSTEM (CRS) ANNUAL
RECERTIFICATION PROGRESS REPORT

Requested by: JEFFERY P. BROWN, PE, E & I DIRECTOR
Presenter(s): JEFFERY P. BROWN, PE, E & I DIRECTOR

Estimate of Committee Time Needed: 10 MINUTES

BACKGROUND:

Cumberland County participates within the National Flood Insurance Program's (NFIP) Community Rating System (CRS). The CRS is a voluntary incentive program that recognizes and encourages community floodplain management activities that exceed the minimum NFIP requirements. The County's participation allows those that are required to have flood insurance to receive discounted insurance premium rates. Cumberland County currently has a class rating of 8 which allows property owners to receive a 10% discount off of their insurance premiums for policies within the Special Flood Hazard Area (SFHA).

As part of the County's annual recertification process, our Department is required to provide an update on each action item related to floodplain management outlined within the Cumberland County Multi-Jurisdictional Hazard Mitigation Plan. Another requirement is that this progress report be presented to the governing board. The progress report is being provided as an attachment to this memo.

Our Department received notification on October 8th that the County's recertification packet had been reviewed and the County was found to be in good standing in the CRS Program for the next year.

RECOMMENDATION/PROPOSED ACTION:

The Facilities Committee is not being asked to take action. This purpose of this item is to provide the Committee the progress report as required by NFIP for the County's annual recertification for the Community Rating System.

CRS Activity 510

Progress Report

Date this Report was Prepared: October 2, 2015

Name of Community: Cumberland County, NC

Name of Plan: Cumberland County Multi-Jurisdictional Hazard Mitigation Plan Update

Date of Adoption of Plan: October 25, 2011

5 Year CRS Expiration Date: October 25, 2016

1. How can a copy of the original plan or area analysis report be obtained: A copy of the plan can be obtained from the County's website at the following link:
www.co.cumberland.nc.us/planning.aspx

Once you are on the website, click the tab "Other New Business" and it will take you directly to the link to download the complete report.

2. Describe how this evaluation report was prepared and how it was submitted to the governing body, released to the media, and made available to the public:

This report was prepared by the Planning Department under the leadership of Denise Sykes. Denise worked individually with each jurisdiction represented in the plan to gather crucial information that was critical components of the report. A technical committee was formed to drive the formulation of this report. The report was published on the County's website and at various locations around the County. Public hearings were held and each jurisdiction's governing body adopted the plan upon completion.

3. Provide a review of each recommendation or action item in the action plan or area analysis report, including a statement on how much was accomplished during the previous year:

Unincorporated Area of Cumberland County (only action items related directly to Special Flood Hazard Areas)

Note: The six jurisdictions that the County provides implementation of their Floodplain Development Ordinance (Eastover, Godwin, Falcon, Wade, Linden & Stedman) do not have any additional action items related to SFHA that are not listed below. Therefore, they will not be addressed separately.

Action #1 – Restrict residential and non-compatible uses within the 100-year flood plain

- The County restricts the zoning of the special flood hazard area to Conservancy District (CD) which restricts residential and non-compatible uses.

Action #2 – Increase the lowest floor elevation to 2 feet above the base flood elevation

- The two foot freeboard was adopted by the Board of Commissioners (BOC) in October 2006 with the revised Flood Damage Prevention Ordinance adoption.

Action #3 – Encourage the use of cluster type development to preserve special flood hazard area

- The BOC adopted the revised Subdivision Ordinance on August 19, 2008 which includes the ability for developers to cluster developments.

Action #6 – Develop uniform flood damage prevention ordinance

- Cumberland County's ordinance applies to all jurisdictions within the County with the exception of the City of Fayetteville, the Town of Eastover and the Town of Spring Lake in which have their own flood damage prevention ordinance this is largely the same ordinance. The three jurisdictions that have their own separate ordinance do not participate in the CRS program.

Action #8 – Develop a program to identify and eliminate existing development that is below the 100-yr flood elevation.

- While the County does not have a specific program to mitigate flood prone structures, the NFIP does have such a program and we include this information in our yearly publications that are distributed.

Action #14 – Develop a reforestation program to increase vegetation cover in highly urbanized areas and in denuded areas in flood prone areas.

- Due to limit resources these efforts have been delayed, however efforts have been addressed by the adoption of a landscape ordinance and the provision of the development alternatives that protects vegetation and open space.

Action #15 – Develop a greenway program and encourage low impact uses in those areas as a means to protect natural areas along rivers, stream, creeks, and drainage ways.

- A greenway plan has been developed within the urbanized areas of the County. There is a small stream provision within the County's Flood Damage Prevention Ordinance that addresses small streams outside of the regulated floodplain.

Action #16 – Revise Subdivision Ordinance requiring additional access for emergency vehicles and to be used as an evacuation route for developments located near special hazard areas.

- This provision has not been included as part of the Subdivision Ordinance at the current time. Funding of such requirements is the reason in which this provision has not been included within the ordinance.

4. Discuss why any objectives were not reached or why implementation is behind schedule:

The reason in which any objective was not achieved has been listed above underneath the action item.

5. What are the recommendations for new projects or revised recommendations?

The County has recently partnered with Hoke County to develop a regional hazard mitigation plan and any new recommendations will be included in the new plan.